



# 24/7 phone banking. Anywhere. Anytime.

(863) 904-4896 • Toll Free (844) 868-2424 (844) TOUCH24

## Voice prompts will navigate you through the following categories:

#### 1. Account Information

### **Checking Information**

- Balance information / Last deposit
- Transaction history
- Interest information
- · Select another account
- Stop payments

#### **Savings Information**

- Balance information / Last deposit
- · Transaction history
- Interest information
- Select another account

#### **Certificate Information**

- Current balance
- Interest information
- · Transaction history
- · Select another account

# Loan Information (including Mortgages)

- Balance / Loan payment
- · Review history
- Interest information
- · Select another account
- · Loan payoff information

#### **Credit Cards**

- Balance information
- Select another account

# 2. Change Your Direct Touch PIN

For security purposes, please do not use any part of your Social Security number.

(not valid for debit/ATM card PIN changes)

#### 3. Financial Transactions

#### **Transfer funds**

(to Checking or Savings)

Make a loan payment

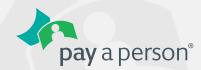
**Credit card payments** 

#### > Additional information

- Press 8 for more transactions
- Press 9 to end call
- Press 0 to request a call back
- Press \* to return to the previous menu
- Enter dollars and cents without the decimal (i.e. \$20.03 = 2003)

Federally insured by NCUA.

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## Want to send money to someone?

Pay-A-Person can be accessed using a computer, tablet or smartphone by visiting midflorida.com (or through our mobile app) and allows you to make transfers or payments to anyone—regardless of where they bank. Plus, routine transfers can be set up as a recurring payment.