

Date

Member Name Member Last Name
Address
City, State ZIP

Dear Member:

Again, welcome to MIDFLORIDA Credit Union. We are nearing the final stretch of the Space Coast to MIDFLORIDA conversion. Enclosed are the required disclosures on MIDFLORIDA's savings and checking products. A member spin-off is more difficult than a full merger, but our goal is to make the conversion as easy and transparent as possible.

However, **there are a few steps each member will need to take to complete the spin-off:**

1. Before June 30, you will receive a **new debit card and, if applicable, your new credit card.** You will need to **activate the cards immediately** and destroy your old SCCU cards. **After June 30, your SCCU cards will no longer work.**

2. After July 1, you will receive instructions on how to **order a FREE box of checks.** Once you receive your new checks, you should immediately shred your old SCCU checks. **You will need to add the one million prefix to your SCCU account number to determine your MIDFLORIDA account number.**

SCCU account number	12345
Add 1 million	1000000
New MIDFLORIDA account number	1012345

If you use Online Banking, Bill Pay or Audio Banking . . .

- **Go to midflorida.com and click on "SCCU Customers"** to establish your User ID and Password for access to **Online Banking and Bill Pay.**
- **Call toll free (866) 913-3733 to access our audio banking system** (use the first four digits of your old SCCU PIN for initial log in.)

(Please note that these services may not be available during the data conversion.)

3. After July 1, we will attempt to notify direct deposit and withdrawal vendors, such as your employer, social security, insurance companies, etc. of your new account. However, we recommend that you also **notify each vendor that your credit union has changed.** *(Forms will be available online at midflorida.com/space-coast or by calling 877-727-1ASK.)*

You will receive additional correspondence from MIDFLORIDA regarding each of the above steps as we near the conversion date. If you have questions, please don't hesitate to:

- Visit midflorida.com/space-coast
- Call or email our Help Desk at 877-727-1ASK or HelpDesk@midflorida.com
- Or email me at kevinjones@midflorida.com

Change is often difficult, but our goal is to make this transition as easy as possible. We hope to impress you through this process with our commitment to service and to you, as a member. I have enclosed a refrigerator magnet with key dates and contact information for your reference during this transition.

Sincerely,

D. Kevin Jones
President & CEO