



24/7 phone banking. Anywhere. Anytime.

(863) 688-3733 (enter 1) • Toll Free **(866) 913-3733** (enter 1)

Voice prompts will navigate you through the following categories:

1. Account Information

Checking Information

- Balance information / Last deposit
- Transaction history
- Interest information
- Select another account
- Stop payments

Savings Information

- Balance information / Last deposit
- Transaction history
- Interest information
- Select another account

Certificate Information

- Current balance
- Interest information
- Transaction history
- Select another account

Loan Information (including Mortgages)

- Balance / Loan payment
- Review history
- Interest information
- Select another account
- Loan payoff information

Credit Cards

- Balance information
- Select another account

2. Change Your Direct Touch PIN

For security purposes, please do not use any part of your Social Security number.

(not valid for debit/ATM card PIN changes)

3. Financial Transactions

Transfer funds

(to Checking or Savings)

Make a loan payment

Credit card payments

> Additional information

- Press 8 for more transactions
- Press 9 to end call
- Press 0 to request a call back
- Press * to return to the previous menu
- Enter dollars and cents without the decimal (i.e. \$20.03 = 2003)

Federally insured by NCUA.

Revised 8/2014



Want to send money to someone?

Pay-A-Person can be accessed using a computer, tablet or smartphone by visiting midflorida.com (or through our mobile app) and allows you to make transfers or payments to anyone—regardless of where they bank. Plus, routine transfers can be set up as a recurring payment.



Visit midflorida.com/Pay-A-Person for information and tutorials on using this service.