

March 18, 2026

Dear Customer:

Beginning April 17, 2026, the final conversion of your Prime Meridian Bank account(s) to MIDFLORIDA will take place. Following conversion, you'll have access to over 65 branch locations and hundreds of ATMs across Florida, including Publix Presto! ATMs, along with additional products and services available through MIDFLORIDA. *(If you have not yet elected to become a member, there is still time to do so. Visit [www.midflorida.com/primemeridian](http://www.midflorida.com/primemeridian) for more details on how to accept membership.)*

Enclosed for your reference are disclosures outlining the MIDFLORIDA products you will have following conversion, as well as the terms and conditions, fee schedule and privacy policy. Throughout this conversion process, **we have worked to reduce, remove and waive fees while maintaining account access and services**, with the goal of making this transition as seamless as possible.

Here are a few important highlights:

- **Account Number** – Your account number will not change. When accessing accounts in person – especially at new locations – you may be asked to provide a government-issued photo ID.
- **Checks, Debit Cards, ACH Payments and Deposits** – Checks, debit cards, ACH payments/deposits will continue to work through conversion and after.
- **MoneyPass ATM Network** – MoneyPass ATMs will continue to be available to existing Prime Meridian Bank members. While the fee will be charged at the time of the transaction, it will be automatically refunded to your account the next day.
- **Account Statements** – As part of the conversion, your account statement cycle will align to a month-end statement period. You will receive two conversion-related statements: a paper statement mailed from Prime Meridian/MIDFLORIDA covering activity from your last statement through April 17, and your first MIDFLORIDA statement covering activity from April 18 through the end of the month, including check images. Your existing statement delivery preference will carry over; however, to stop receiving paper statements, you must log into online banking and agree to the eStatement/eNotice disclosures.
- **eNotices** – After conversion, if you are enrolled in online banking and have accepted the eStatement/eNotice disclosure, you will receive electronic notices for certain account-related events, such as overdrafts, late payments or certificate renewals.
- **Account Dividends** – For dividend-earning checking and savings accounts, dividends accrued through April 17 will be credited by Prime Meridian/MIDFLORIDA and shown on your final Prime Meridian/MIDFLORIDA statement. Dividends earned from April 18 through the end of the month will be credited by MIDFLORIDA. Going forward, **dividends earned on any checking or savings account will be compounded and paid monthly at the end of each month.** *Note: As a credit union, MIDFLORIDA refers to account interest as “dividends.”*
- **Certificates** – Certificates will automatically transfer to MIDFLORIDA with the same rate and term. If you currently receive certificate dividends by check or automatic transfer, that payout method will continue and will remain payable on your regular monthly interest payment date. For all other certificates, dividends will be paid at the end of each month after conversion. When a certificate reaches maturity, you will receive a maturity notice using the same method as your statement delivery preference. This notice will outline your certificate renewal options and provide seven (7) days to contact us before automatic renewal.
- **Business & Consumer Loans** – Loans will transfer to MIDFLORIDA with the same rate and term, and billing statements will continue to generate monthly. If your loan payment is made through automatic transfer or automatic payment, payments will continue to post without interruption.

- **Savings Account** – The fee associated with these accounts will move from quarterly (\$6) to monthly posting (\$2) but the overall account fee will not change. The monthly fee applies if your daily balance falls below the \$200 minimum on any day during the statement cycle.
- **Zelle® for Business** – Once your account converts to MIDFLORIDA, you'll have the option to enroll in Zelle for Business, which allows you to send and receive money with vendors and customers. Zelle for Business is available through both our Free Online Banking and Premier Treasury Online platforms.
- **Online Banking/Mobile App** – Online access will be limited during conversion weekend. Existing Online Banking users will receive a separate communication with details on accessing MIDFLORIDA's Free Online Banking or Premier Treasury Online platform. Transfers between your MIDFLORIDA checking and savings accounts will continue to appear as scheduled transfers in Online Banking. However, recurring loan payments will no longer be visible as scheduled transfers, **even though those payments will continue to process as expected.** *Note: Account alerts will stop after 5 pm on Friday, April 17. After conversion, account alerts can be reinstated within MIDFLORIDA's Free Online Banking platform.*

Thursday, April 16	Friday, April 17	Sunday, April 19	Monday, April 20
<p><b>After 4 pm</b> No Bill Pay changes can be made.</p> <p>Scheduled payments will still continue to post.</p>	<p><b>After 5 pm</b> Access to Prime Meridian's online banking and mobile app will no longer be available.</p>	<p>Access to MIDFLORIDA's Free Online Banking and mobile app will be available at some point during the day.</p>	<p>Bill pay access will be restored at some point during the day. Payees and payments can be established or edited.</p>

If you have questions during conversion, please contact our Help Desk:

- Call our Help Desk at (877) 727-1ASK or (866) 913-3733
- Email Help Desk at [HelpDesk@midflorida.com](mailto:HelpDesk@midflorida.com)

#### Conversion Weekend Help Desk Hours

<b>Friday, April 17</b> 7 am – 8 pm	<b>Saturday, April 18</b> 7 am – 8 pm	<b>Sunday, April 19</b> 1 pm – 6 pm	<b>Monday, April 20</b> 7 am – 8 pm
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*Follow us on Facebook, Instagram and [midflorida.com/PrimeMeridian](http://midflorida.com/PrimeMeridian) for up-to-date information.*

We look forward to continuing to serve your financial needs now and in the future.

Sincerely,

**Christopher David**  
Chief Operations Officer

# BUSINESS TERMS AND CONDITIONS

## TABLE OF CONTENTS

TERMS AND CONDITIONS OF YOUR MEMBERSHIP.....	1
CREDIT UNION BUSINESS DEBIT CARD AGREEMENT.....	8
UNIFORM COMMERCIAL CODE.....	10
FUNDS AVAILABILITY POLICY.....	11
CODE OF CONUDCT FOR CREDIT UNION MEMBERS.....	12
MANDATORY ARBITRATION.....	13

**Notice to Members:** The laws and regulations governing the financial services we provide are complex. To ensure your understanding of our relationship with you, we provide this detailed agreement which explains both your responsibilities and ours. Please read this document carefully, and feel free to ask any questions regarding these terms and conditions.

**BINDING ARBITRATION: EXCEPT AS SPECIFICALLY PROVIDED HEREIN, THIS ARBITRATION PROVISION SUBSTANTIALLY LIMITS YOUR RIGHT TO BRING A LEGAL ACTION IN A JUDICIAL FORUM (EXCEPT FOR MATTERS THAT MAY BE BROUGHT IN SMALL CLAIMS COURT AS SET FORTH HEREIN).**

**PLEASE READ THIS SECTION CAREFULLY. THE PARTIES WILL NOT HAVE A RIGHT TO HAVE A JUDGE OR JURY DECIDE ANY CLAIM OR DISPUTE; AND THE ABILITY TO APPEAL IS LIMITED IN AN ARBITRATED MATTER HEREUNDER. ANY DISPUTES WILL BE DECIDED BY A NEUTRAL ARBITRATOR. FURTHER, NEITHER PARTY NOR ANYONE ON THEIR BEHALF CAN PURSUE ANY CLAIM OR DISPUTE IN ANY CLASS OR REPRESENTATIVE CAPACITY. IT IS THE INTENT OF THE PARTIES HERETO TO PROVIDE A FUNDAMENTALLY FAIR AND LESS COSTLY FORUM TO ADDRESS ANY DISPUTES BETWEEN THE PARTIES; AND THE PARTIES SPECIFICALLY AGREE TO THIS ALTERNATIVE METHOD OF DISPUTE RESOLUTION AS AN INTEGRAL PART OF THE RELATIONSHIP BETWEEN THE PARTIES. SEE PAGE 13 OF THE ACCOUNT AGREEMENT SECTION FOR COMPLETE DETAILS.**

## MIDFLORIDA Credit Union

P.O. Box 8008  
Lakeland, FL 33802  
(863) 284-5626

## TERMS AND CONDITIONS

The terms and conditions of this Account Agreement for Business Accounts ("Agreement") apply to all MIDFLORIDA Credit Union business accounts. You have agreed by signing the Membership Account Card and/or by using your account on or after the opening date, to be legally bound by the terms of this Agreement. You should keep a copy of this Agreement and anything else we send to you about your account for your records. When used in this Agreement, the terms "you" and "your" refer to the account holder(s), the business, its authorized representative(s) and anyone else with the authority to deposit, withdraw, or exercise control over the funds in the account. If this account is owned by a corporation, partnership, limited liability company or other organization, each person who owns or holds an interest in the business or is authorized to transact the account is individually liable for the obligations of the account holder. The terms "we", "our," and "Credit Union" refer to MIDFLORIDA Credit Union. The term "Account(s)" refers to your MIDFLORIDA Credit Union business deposit account(s).

The purpose of this Agreement is to state the terms and conditions that apply to all of your accounts, account services or other relationships with us, including without limitation loan, safe deposit and other services. You understand that the agreements, terms, conditions, rules and regulations applicable to your loans, and any other applicable account(s) or service(s) remain in full force and effect and continue to be applicable, except as specifically modified by this Agreement. Further, to the extent that the terms of a specific Subsection of this Agreement vary from the terms set forth in this Section, the specific terms and conditions of the Subsection will govern our relationship with you.

**Suspension of electronic services and access to share or deposit accounts.** Subject to applicable law, we may suspend some or all electronic services and access to your checking or other account(s) if you become delinquent on any of your loan or deposit obligations to us or you cause a loss to us. We shall not be liable to you in any regard in connection with such suspension of services.

### BYLAWS

Our bylaws, which we may amend occasionally, establish rules about our policies and operations that affect your account and membership. Our bylaws allow us to require you to provide notice of your intention to withdraw funds from your account. Unless otherwise stated, you are not entitled to receive any original item after it is paid, although a copy may be requested. You must maintain a \$1.00 membership share account as a condition of membership. You agree that a membership share account will be opened in your name to hold the \$1.00 membership par value; this account cannot be transacted and will not appear in Online Banking or periodic statements. You understand that to be a member, you must have an active loan or deposit account other than the membership account and that you will forfeit your membership in the Credit Union if you fail to keep an active loan or deposit product. "Active" means having a balance of more than \$0.00 or initiating a transaction during the past 12 months (fee transactions, overdrafts and rejected transactions are not considered initiated by the member). The \$1.00 will be paid by the Credit Union. When all accounts are closed, the \$1.00 will be returned to the Credit Union.

### PERSONAL GUARANTY

As an essential inducement to the Credit Union granting the business account, each and every individual who owns or holds an interest in the business or is authorized to transact the business account or signs the Business Membership Application and Agreement ("Guarantor") agrees to be individually and personally liable for the obligations of the Account Holder, jointly and severally, regardless of any indication of agency or representative capacity, or other limitation. Each Guarantor absolutely and unconditionally guarantees the full payment and performance of every obligation of the Account Holder to the Credit Union under the Business Membership Application and Agreement, these Terms and Conditions of Your Business Account, any other agreement with the Credit Union, or applicable laws. This is an irrevocable and continuing guaranty by which each Guarantor agrees to guarantee all obligations of the Account Holder whether existing now or arising in the future, on an open and continuing basis until the Business Account is closed and all obligations of the Account Holder have been paid in full and satisfied. Each Guarantor specifically grants to the Credit Union a security interest in all of Guarantor's shares and deposits in all joint and individual accounts in which Guarantor has an interest now and in the future, to secure repayment of any indebtedness of the Account Holder to the Credit Union; Guarantor authorizes the credit union to apply the funds in these accounts to pay any indebtedness of the Account Holder to the Credit Union, without notice to the Guarantor (shares and deposits in an Individual Retirement Account or any other account that would lose special tax treatment under state or federal law if given as security are not subject to the security interest). Guarantor's obligations under this Personal Guaranty are independent of those of the Account Holder or any other guarantor. Guarantor waives notice of default and notice of nonpayment, and consents to any modification or renewal of the obligations of the Account Holder and these Terms and Conditions of Your Business Account without prior notice. The Credit Union may bring an action against Guarantor without first proceeding against the Account Holder or any other person, and the Credit Union may release or partially release or settle with any of the other Guarantors or the Account Holder at any time without affecting the liability of the others. Guarantor agrees to pay the Credit Union's reasonable out-of-pocket expenses, including but not limited to attorney fees and collections costs, whether or not a lawsuit is filed, incurred in any effort to enforce the terms of this Guaranty. The terms of this Personal Guaranty are severable; if any part of this Personal Guaranty is found to be unenforceable, all other parts will remain in effect. This personal guaranty may be waived in writing by a senior officer of the Credit Union for accounts owned by a Not-For-Profit organization incorporated under Florida Statutes Chapter 617.

### PROHIBITED USES OF ACCOUNT

You agree that your account and related services will not be used for any of the following:

- Cannabis Related Business (including direct and indirect transactions with such business types);
- Money Service Business;
- Activity prohibited by the Unlawful Internet Gambling Enforcement Act (UIGEA);
- Transmission of money to a Prohibited Person or Blocked Person designated by OFAC, Department of the Treasury, or Executive Orders;
- Illegal transactions or activity of any kind.

You agree that the use of your account will fully comply with all applicable laws and regulations. You agree to indemnify and hold us harmless from any claim, loss, cost or expense (including attorney fees) arising out of or related to a violation of this paragraph. If we believe or suspect that your account is being used in violation of this paragraph, or for any irregular, unauthorized, fraudulent or illegal activity, we may, without notice, close your account, freeze some or all of the funds in your account or any other accounts you hold with us, delay payments or credits, and take any other action as we, in our discretion, determine to be appropriate.

### DEPOSITS TO YOUR ACCOUNT

You may make deposits in any amount to your Account during normal business hours at any Credit Union branch or by mail. Please use the preprinted deposit slips provided to you. If the service is available, you may also make deposits by automatic transfers from other accounts, by telephone transfer, or at an automated teller machine ("ATM") that accepts Credit Union deposits.

The law allows and you specifically agree that we may supply any missing endorsement to a deposited check, draft, or any other instrument. However, we reserve the right to refuse to accept for deposit any item which does not bear a proper endorsement, which is payable to someone other than you or, in our sole discretion, under any other circumstances. Federal law specifies locations on checks for your and our respective endorsements. If our endorsement is illegible because you have endorsed a check in the wrong location, you will be liable for any resulting losses.

**Multiple Payees.** Unless any check, share draft or other instrument expressly indicates that the item is payable to conjunctive payees, the instrument shall be deemed payable in the alternative. If there is any ambiguity, the instrument shall be deemed payable in the alternative (example: a check payable to "A and B" is a conjunctive instrument. A check payable to "A or B;" "A, B;" "A/B", where "A and B are listed on separate lines;" or otherwise, where not expressly conjunctive are payable in the alternative).

We may refuse to cash a check made payable to you, but instead require you to deposit the check to your Account. All deposits accepted by us are subject to verification. You should retain your copy of any receipt or other document which evidences your deposit. If you claim that a deposit was not properly credited to your Account, we may ask you to show us your receipt or other document which evidences your deposit. You should not mail cash deposits. We will not be liable for any deposit that we do not receive. We reserve the right to make adjustments to your Account upon verification of your deposit or for computation or other errors related to your Account.

All non-cash deposits are posted to your Account subject to our receipt of "final payment" from the party on which the item is drawn. If we receive notice that an item is being returned to us unpaid, or if we do not receive final payment on a deposited item, because, for example, the drawer has placed a stop payment or the item is returned "insufficient funds" or "account closed"; or if an item is returned after final payment, we will charge your Account for the amount of the item, for any dividends carried on the item and for our applicable charges, even if the amount of the item has already been made available to you and even if we do not actually receive the returned item. If the charge-back of a returned item or a fee or other charge creates an overdraft, you agree to pay us the amount of the overdraft immediately, and we may charge your Account a service charge for the overdraft.

We receive final payment for deposited items at different times depending on the location of the parties who will pay the items. In addition, our receipt of final payment may be delayed further due to circumstances beyond our reasonable control. For more information, please see our Funds Availability Policy, which is incorporated herein by reference and which may be amended from time to time. If we must pay any fees to collect an item you have deposited, we will charge the fees to your Account and we may impose a service charge for the collection. If you receive a credit to your Account through the Automated Clearing House (ACH) network, the rules of the National Automated Clearing House Association permit us to notify you of the credit on your next regular Account statement.

If we credit your Account for an automated clearinghouse credit entry or for any other fund transfer or payment order ("fund transfer"), the credit we give you is provisional until we receive final settlement for the fund transfer through a Federal Reserve Bank. If we do not receive final settlement or payment, you agree that you must refund to us the amount we credited to you for the fund transfer and that we may charge your Account for such amount. In such case, the person making the payment to you will be considered not to have paid you the amount of the fund transfer.

When we process incoming fund transfers, we rely on the account numbers given to us by the financial institutions or other persons who send the fund transfers to us. We will have no duty to determine if the account numbers provided to us is consistent with the name or other information given to us and we will not be liable to you if we credit a fund transfer intended for you to another member's account because the sender instructed us to credit an incorrect account number.

We reserve the right to refuse or to return all or part of a deposit at any time.

#### **We may redeposit returned items.**

You acknowledge and agree that your deposit or issuance of a check that uses check form or stock with decorative graphics, or that has ink colors other than black or blue, or your use of check stock other than Credit Union provided or approved check stock, may result in errors in processing a check image created from such a check. You agree that, to the extent permitted by law, we shall have no liability to you in the event that you incur a loss from such errors.

You agree that you shall not deposit, without our express written consent, a document that you or someone on your behalf created or printed from an image or other electronic record of an original paper check (a "substitute check document"). Our acceptance for deposit of a substitute check document from you shall not be deemed as a waiver of the foregoing prohibition on the deposit of substitute check documents. You also shall not identify us as a "reconverting bank" or "truncating bank" on a substitute check document you deposit at any other financial institution or transfer to any other person. You hereby agree to indemnify us for any loss that we incur directly or indirectly from your deposit or transfer of a substitute check document in violation of the limitations set forth in this paragraph.

For checking accounts, you understand that when paid, your original check (or any substitute check) becomes property of the Credit Union and may not be returned to you. We have no obligation to retain the originals of any checks or other documentation. You agree to keep a copy of your original check in order to verify its validity. If you request us to provide you with an original check or sufficient copy, you agree that we may provide an electronic image of the original check or sufficient copy if you have agreed to receive account information or statements electronically. Further, the Credit Union may charge you a fee as set forth in the Schedule for each requested item and /or for research as applicable.

#### **WITHDRAWALS FROM YOUR ACCOUNT**

Money may be withdrawn from your Account in different ways, as permitted for each type of Account. We are required to permit a withdrawal only if you have sufficient available funds in your Account to cover the entire amount of the withdrawal, and you are not in default under any obligations you owe to us. Checks or other debit items presented against insufficient or available funds are subject to a service charge. If there are sufficient funds to cover some but not all of your withdrawal orders, we will honor those withdrawals which can be paid, in any order convenient to us. If, in our sole discretion, we permit withdrawals for which there are not sufficient available funds, or you otherwise overdraw the available funds in your Account, you agree to repay us immediately the funds advanced to you. We will assess your Account a service charge, and we may also assess your Account a charge, which will be separately disclosed to you, each day on the amount of the overdraft. At no time shall we be required to allow you to overdraw your Account, even if we allowed such activity on one or more previous occasions. We strongly suggest that you date checks with a current date. **WE WILL NOT BE LIABLE TO YOU FOR PAYING CHECKS WHICH ARE POST- DATED, STALE DATED (OLDER THAN SIX MONTHS) OR DO NOT BEAR A DATE.** If you do not wish us to pay a check you have issued, you must place a stop payment order with us and renew it every six months. (Please refer to the Stop Payment section of this Agreement).

You may stop payment on a preauthorized electronic funds transfer in accordance with the procedures described in our Electronic Funds Transfer Disclosure, which is incorporated herein by reference and which may be amended from time to time.

You agree to use only check forms supplied or approved by us, and we will have no duty or liability whatsoever where you choose to use other items. Our duty is to use ordinary care in examining checks when they are presented to us for payment. **UNLESS WE HAVE SPECIFICALLY AGREED WITH YOU IN WRITING, OUR DUTY WILL NOT INCLUDE MONITORING NONSTANDARD INSTRUCTIONS OR OTHER LEGENDS APPEARING ON CHECKS.** We shall be deemed to have exercised ordinary care if we process your checks only by automated means or if any unauthorized signature, counterfeit check, or alteration could not be detected by a reasonably careful examination of the item. You agree that we do not have to notify you if we refuse to pay a check you have written, if we pay a check that overdraws your Account, or if we impose a fee in connection with either of these events.

If you make withdrawals by check, the check must be properly completed and signed by the person(s) whose authority is on file with us. We may refuse to honor a withdrawal if we receive conflicting instructions from two or more authorized signers or if there is reasonable doubt as to who is authorized to make a withdrawal.

We reserve the right to refuse to cash or to impose a charge on anyone who asks us to cash a check that you have written. Even if your check is otherwise properly payable, we will not be liable to you for dishonor of your check, or otherwise, as a result of such refusal.

#### **CHECK PRESENTMENT**

Your Account may be debited on the day an item is presented by electronic or other means, or at an earlier time based on notification received by us that an item drawn on your account has been deposited for collection in another financial institution. A determination of your account balance for purposes of making a decision to pay or return an item or debit due to insufficiency of available funds may be made at any time between the receipt of such presentment or notice and the time of payment or return of the item or debit, and no more than one such determination need be made.

#### **FACSIMILE SIGNATURES**

Unless you make advance arrangements with us and have received approval in writing, we have no obligation to honor facsimile signatures on your checks or other orders. If you choose to use facsimile signatures, you agree that

1. It is impossible for us to determine whether or not a facsimile signature is genuine.
2. We may honor any and all checks, drafts or other orders for the payment or withdrawal of money bearing or appearing to bear an authorized facsimile signature, even if the facsimile signature was made by an unauthorized person or the item on which a facsimile signature appears is itself a counterfeit item, or the facsimile signature is counterfeit.
3. You assume full responsibility and will indemnify us for all items paid over a forged or unauthorized facsimile signature.

#### **LARGE CASH WITHDRAWAL**

We require prior notice for large cash withdrawals. The Credit Union can refuse an order to withdraw funds in cash or to cash an item if we believe the request is a security risk or imposes a financial hardship on the Credit Union. We may instead require you to accept an Official Check or electronic transfer. If we agree to a large cash withdrawal, you may be required to use a courier service at your risk and expense. For large cash withdrawals at a Credit Union branch, you may be required to sign a cash withdrawal agreement.

## OVERDRAFTS

You understand that we may, at our discretion, honor withdrawal requests that overdraw your account. However, the fact that we may honor withdrawal requests that overdraw the account balance does not obligate us to do so later. Thus, you can NOT rely on us to pay overdrafts on your account regardless of how frequently or under what circumstances we have paid overdrafts on your account in the past. We can change our practice of paying, or not paying, discretionary overdrafts on your account without notice to you. You can ask us if we have other account services that might be available to you where we commit to paying overdrafts under certain circumstances, such as an overdraft protection line-of-credit or a plan to sweep funds from another account you have with us. You agree that we may charge fees for overdrafts, as disclosed in our Fee Schedule.

## TRANSACTION LIMITATIONS

In accordance with applicable law, we reserve the right to require you to provide written notice of any intended withdrawals from any account(s) of not less than seven (7) but not more than sixty (60) days before the intended date of withdrawal. Withdrawals will only be permitted if you have sufficient funds available in your account to pay the full amount of your withdrawal orders or you have an overdraft protection plan. If there are sufficient funds to cover some but not all of your withdrawal orders, we may permit those for which there are sufficient funds in any order we choose. We may refuse to allow a withdrawal, and will advise when required by applicable law if, for example: (1) there is a dispute between account owners; (2) a legal garnishment, attachment or levy is served on us; (3) the account(s) secures any obligation owed to us; (4) any required documentation has not been provided to us; or (5) you are delinquent or fail to pay a loan or any other obligation owed to us when due.

In addition to the foregoing, if any person should instruct the Credit Union to make a large cash withdrawal (the definition of which shall be within the Credit Union's sole discretion) in lieu of other methods of transferring funds offered by the Credit Union, the Member hereby releases the Credit Union from any and all liability, claims and demands whatsoever which arise from or in any way relate to the Member's possession of any large sums of cash from the moment possession of same is made available to the Member; and Member will execute and deliver any further releases the Credit Union may require in connection with any such withdrawal.

**Transaction Limitations and the Credit Union's Business Days.** Except as may be otherwise specifically provided in our Agreements, all Transactions after our "daily cut-off time" and made on days that are not our business days as set forth in the Schedule will be treated, transmitted, recorded, etc., as applicable and appropriate as if received on the next business day that we are open. Deposits, orders, instructions, requests, etc., received by mail, electronically, at an unstaffed facility, or outside depository will be processed and credited only when actually received by us, and we shall have no responsibility until we actually receive the item.

## STOP PAYMENTS

You may stop payment on a withdrawal order or on any check, except for cashiers' checks, official checks or other cash equivalent items. We must receive your stop payment order at a time and in a manner which give us a reasonable opportunity to act on it prior to payment of the item. A STOP PAYMENT ORDER IS EFFECTIVE FOR SIX (6) MONTHS FROM THE DATE THE ORDER IS RECEIVED AND MAY BE RENEWED FOR ADDITIONAL SIX-MONTH PERIODS. We will accept stop payment orders issued by any person with signing authority on your Account, regardless of who initiated the check or other withdrawal order, and even if more than one signature is required on a check or withdrawal order.

Stop payment orders are subject to our current charge for that service. You may place a stop payment order at any branch office, by calling us at the telephone number on your statement, by writing to us at the address shown on your statement, or by any other notice method we agree to honor. We will request information about the check or other withdrawal order to be stopped, which may include:

- Account Number
- Name of party to be paid
- Amount
- Date
- Check number
- Your name and address

STOP PAYMENT ORDERS ARE PROCESSED BY COMPUTER. UNLESS THE AMOUNT OF THE ITEM AND OTHER INFORMATION ARE REPORTED ABSOLUTELY ACCURATELY, WE CANNOT ASSURE YOU THAT THE ITEM YOU WANT STOPPED WILL NOT BE PAID. In the event that we inadvertently pay an item over your valid stop payment order, we may refuse to re-credit your Account if you owed the money to the payee(s). You will be required to provide evidence satisfactory to us of the amount of your loss. If we re-credit your Account, you shall be deemed to have assigned to us all of your rights against the payee(s), both on the item and on the underlying claim, and we may require you to sign an affidavit that you did not receive full value from the transaction for which the check was issued and otherwise cooperate in our recovery efforts.

## USE OF CHECK IMAGES AND SUBSTITUTE CHECKS

For each original check that you deposit, you hereby authorize us (and any collecting institution, returning institution, Reserve Bank or processor which subsequently receives the original check) to create an electronic image ("check image") of the original check, and to process that check image for collection, payment and return. You further authorize the destruction of the original check that has been imaged. We may in our sole discretion determine the manner in which to collect or return a check image. We may: (i) present or transfer the check image to the paying bank, a Federal Reserve Bank, a check clearing house, image exchange network, or other collecting bank or returning bank; or (ii) create a substitute check and collect such substitute check (governed by the Check Collection for the 21st Century Act referred to here as the "Check 21 Act") instead of the check image.

A check image or a substitute check may be collected through one or more check clearinghouses, one or more Federal Reserve Banks, or pursuant to an exchange agreement with another depository institution. In such cases, you agree that the check image or substitute check is subject to the rules of that clearinghouse, Federal Reserve Bank, or exchange agreement.

You agree that we may debit your Account for any of the following items: (i) a check image of an original check drawn on your Account and presented for payment or collection, or (ii) a returned check image of an original check that was deposited by you. In these situations, we may debit your Account without receipt of, or review of, the original check associated with the check image. In our sole discretion, we may return to a presenting bank, returning bank or paying bank or post to your Account, a paper copy or paper representation of an original check (including without limitation an image replacement document or IRD, or a photocopy) drawn on or returned to your Account that does not otherwise meet the technical or legal requirements for a substitute check.

You agree that a check image that is received or created by the Credit Union in the check deposit, collection or return process shall be considered a "check" and/or an "item" for all purposes under this Agreement and applicable law.

In addition, a check that you deposit with us, or that you draw on your Account, may be truncated in the check collection process and replaced with a substitute check. You authorize us to pay, process or return a substitute check in the same manner as "check" or "item" under this Agreement. Substitute checks are governed under the Check 21 Act and the terms of this Agreement, to the extent not modified by the Check 21 Act.

You agree to indemnify and hold harmless us, our employees and agents from any loss, claim, damage or expense that you or any other person may incur directly or indirectly as a result of any action taken by us to process a check image or substitute check instead of the original check, including the destruction of the original check, as described above, to the extent permitted by applicable law.

## DIVIDENDS

Dividends are subject to the approval of the Credit Union's Board of Directors and are paid from current income and available earnings, after required transfers to reserves at the end of a dividend period. The following provisions apply to dividend-bearing business accounts:

Not all business accounts pay dividends. You should refer to your Truth in Savings Disclosure and Fee Schedule, which is incorporated herein by reference, to assess current dividends (if any), costs, fees and other charges.

Dividends will be calculated on your dividend bearing Account and credited directly to your Account as set forth below.

**Payment and Balance Computation.** Your dividend rate and annual percentage yield may change. At our discretion, we may change the dividend rate and Annual Percentage Yield on your Account any time without notice to you. We may also change the manner in which dividends are calculated and/or credited to you, by posting the change in our branch offices, by making such information available upon request in our branch offices, or in any other manner required or permitted by law. If you desire current dividend rate and annual percentage yield information, please ask in any branch office or telephone your Credit Union representative.

We reserve the right to calculate dividends for those dividend bearing Accounts which are used for business or other non-personal purposes, in a manner different from those dividend-bearing Accounts which are used for personal, household or family purposes. We must report dividends on certain non-corporate Accounts to the appropriate governmental agencies. It is your responsibility to give us your correct tax identification number and to make certain written certifications to us as required by law. If you fail to give us your number or the required certifications, we may withhold and pay to the government a percentage of the dividends earned on your Account, as required by law. You may also be subject to government penalties.

**Dividend Payment and Balance Computation.** At our discretion, we may change the dividend rate(s) and Annual Percentage Yield(s) on your account at any time without notice to you. Refer to specific account details for dividend payment and balance computation for more information.

Unless stated otherwise, the term "month" when used in this Agreement or any Schedule or other Addendum means monthly statement cycle.

#### **MULTIPLE SIGNATURE ACCOUNTS**

We do not offer accounts on which two or more signatures are required for a withdrawal of funds from your account. Any attempt to include such a requirement on your checks, signature card or other governing account documents will be for your internal purposes or controls only and will not be binding on us. We may pay checks, items, electronic debits, wires, debit card transactions, online banking transactions, or other withdrawal instructions signed or approved by any one of the authorized signers on the account. We may approve your use of checks on which two signature lines are printed, or on which is printed the legend "two signatures required" or other restrictions, but this is solely for your convenience and shall impose no duty on us to confirm that two or more authorized signers have approved any transaction. We may, at our option, refuse to permit a transaction which is inconsistent with any stated restriction, but this shall not constitute a waiver of this paragraph, and we may cease doing so at any time without prior notice to you. We may honor checks drawn against your account by any authorized signer, even if the checks are made payable to the signer, to cash, or for deposit to the signer's separate accounts; we have no duty to investigate or question withdrawals or the application of funds. You agree to hold us harmless from any losses, expenses, or costs, including attorneys' fees, incurred by us related to any claims against us alleging that two or more signatures were required.

#### **STATEMENTS**

We will make available or send a monthly statement to the last address that you have specified for your Account. This statement will list all activity that relates to your Account during the statement period and any other information required by law. Upon receipt, you should review your statement carefully. IF YOU FAIL TO NOTIFY US, WITHIN 14 DAYS OF RECEIPT OR AVAILABILITY OF THE STATEMENT OR OTHER WRITTEN OR ELECTRONIC REPORT OF YOUR ACCOUNT TRANSACTIONS, OF ANY PROBLEM OR DISCREPANCY THAT APPEARS ON THE STATEMENT OR REPORT, SUCH AS AN UNAUTHORIZED TRANSACTION OR THE FORGERY OR ALTERATION OF ANY ITEM CHARGED TO YOUR ACCOUNT, YOU MAY LOSE CERTAIN LEGAL RIGHTS. IN NO EVENT WILL WE BE LIABLE FOR ANY UNAUTHORIZED TRANSACTION OR ANY FORGERY, UNAUTHORIZED SIGNATURE OR ALTERATION OF AN ITEM ON YOUR ACCOUNT THAT IS NOT BROUGHT TO OUR ATTENTION WITHIN 90 DAYS OF THE DATE ON WHICH YOUR STATEMENT OR REPORT WAS RECEIVED OR MADE AVAILABLE TO YOU.

Notwithstanding the foregoing, the time period for notifying us or making a claim under the Check 21 Act, with respect to a substitute check or an image of a substitute check that is sent with a statement or that appears on a statement, will be as set forth in the Check 21 Act.

Please notify us in writing of any change in your address. If your statement is returned to us, we will suspend further mailings until a current address is received. You will be deemed to have received any information we mail to you five (5) business days after the information is mailed, even if it is returned to us as undeliverable. You will be deemed to have received information we hold at your request at the time we make such information available for you to pick up. You will be deemed to have received information we make available to you electronically on the date we make the information available for access by you.

#### **INACTIVE ACCOUNTS**

If your Account is inactive (i.e., you do not make any deposits or withdrawals) and you have not otherwise communicated with us about your Account for the period provided by law, we will be required to transfer the balance of your Account as "abandoned property" to the appropriate state authority. If your Account is inactive for the period of time specified in our business fee schedule, we reserve the right to impose an inactivity charge on your Account. You also agree that if it becomes inactive, your Account will be subject to any new fees or fee increases which go into effect during the period of inactivity.

#### **ADVERSE CLAIMS TO FUNDS IN YOUR ACCOUNT**

Without any obligation or liability, we may place a hold on your Account in the amount of any funds for which there may be an adverse claim when we investigate the claim or until ownership of the funds is established to our satisfaction.

#### **MONEY OWED**

Except to the extent otherwise agreed with you in writing, any loans, charges, service or analysis charges, overdrafts or other obligations or other indebtedness now or hereafter owed to us by you may be charged in whole or in part to the Account, to any other account(s) in your name, or to accounts of co-owners and of certain individuals, to the extent permitted by law. **You grant us a security interest in the balance in the Account and in any other account(s) in your name, to pay all loans, charges, service or analysis charges, overdrafts or other obligations or other indebtedness now or hereafter owed to us by you. In addition, we may exercise our right of set off without advance notice to you and without regard to any other right that we may have against you or any other party.** Such set off shall be effective immediately upon the occurrence of the event giving rise to the set off rights even though we may enter the set off on our books at a later date.

Our security interest and right of set off shall prevail and take priority over any adverse claim, change of ownership, pledge, attachment, garnishment, levy, court order or other legal process of any kind whatsoever. Should one of these events occur, we may take any action permitted or required by law.

#### **CHANGE IN ACCOUNT INFORMATION**

You should notify us immediately of any change in the officers of your business or signing authority for your Account. We may ask you to execute and deliver to us new account resolutions and signature cards before the change is made effective. You should also notify us in writing of any change in your address.

#### **CHANGES IN NAME AND CONTACT INFORMATION**

You are responsible for notifying us of any change in your name, address, or other information provided to us to communicate with you (including email address and phone number). Notice of such a change must be made in writing unless otherwise stated. Changes to a check reorder form are not sufficient notice. We are only required to attempt to communicate with you by using the most recent information on file that you have provided to us. If all communications are returned to us for invalid address, notices may be held for your account with no further delivery attempts until you provide us with a valid address, but will nevertheless be deemed delivered to you. We may impose a service fee if we attempt to locate you.

#### **TRANSFER OF OWNERSHIP**

YOUR ACCOUNT IS NOT ASSIGNABLE OR TRANSFERABLE EXCEPT ON OUR RECORDS. We must approve any pledge of your Account as security for a debt, and any pledge remains subject to our security interest and right of set off, unless we otherwise agree in writing. If you wish to transfer ownership of your Account, we may require that your Account be closed and a new one be opened by and in the name of the new owner(s).

#### **DEATH OF SOLE PROPRIETOR**

Following the death of a sole proprietor of an unincorporated business, the balance in the Account shall be payable in accordance with applicable law upon presentation of appropriate qualification documents and any required tax release.

#### **CHARGES TO YOUR ACCOUNT AND FEES**

Your Account may be subject to various charges, including but not limited to item charges, a monthly service charge, charges for the use of certain Account services, and late payment charges as set out in the Fee Schedule, statement or other fee disclosure we provide to you, and which are made part of this Agreement. Unless otherwise agreed, these charges will be deducted from your Account balance automatically and may cause you to become overdrawn or your outstanding checks to be returned unpaid.

If funds in your Account are attached, garnished, or levied against, or if we are prohibited by law from paying on your Account, we may assess a legal process charge. We will debit your Account for any expenses we may incur as a result of any such legal action. Any such legal action may reduce your Account balance and cause your outstanding checks to be returned unpaid. We reserve the right to charge a fee for cashing checks you write. This fee will be collected from the payee at the time the check is cashed. If the payee refuses to pay our check cashing fee, we may refuse to cash your check, even if your check is otherwise properly payable, and we will not be liable to you for dishonor of your check, or otherwise, as a result of such refusal. You may contact your Credit Union representative to learn the amount of the fee.

We reserve the right to make changes to our fees and other charges from time to time. Where practicable, notice of such changes will be given by mail addressed to the last address that you have specified for your Account by posting in our branch offices, by making the information available to you in electronic form or otherwise as required or permitted by law. Refer to our Fee Schedule for an explanation of applicable fees and charges, which is incorporated by reference herein.

#### **CLOSING YOUR ACCOUNT AND FEES**

You or the Credit Union may close your Account at any time for any reason and without prior notice. If we close the Account, we will mail you a check for the final balance. You will still be liable to us for any service charges, returned checks or overdrafts, which may occur after the Account is closed.

#### **TERMINATION OR FREEZE OF ACCOUNTS AND SERVICES**

We may terminate your account or place a freeze on the funds at any time without notice to you or may require you to close your account and apply for a new account if: (1) there is a change in owners or authorized signers; (2) there has been a forgery, fraud, or unauthorized use reported or committed involving your account, or suspicions of fraud or illegal activity; (3) there is a dispute as to the ownership of the account or of the funds in the account; (4) any checks are lost or stolen; (5) there are excessive returned unpaid items not covered by an overdraft protection plan; (6) there has been any misrepresentation or any other abuse of any of your accounts; (7) we believe that you have been negligent in protecting your access devices or access codes; (8) you have breached any promise under this Agreement, including Code of Conduct violations; (9) you do not fulfill the terms of any of the accounts, such as deposits being made to club accounts, etc.; or (10) we reasonably deem it necessary to prevent a loss to us or to be in the best interests of the Credit Union or our members or employees. If we are informed of such circumstances or otherwise believe that any of these circumstances are about to occur, we may place a stop payment on any item and we will not be liable to you for such a stop payment.

You may terminate a single party account by giving written notice. We reserve the right to require the consent of all owners to terminate a multiple party account. We are not responsible for payment of any draft, withdrawal, or other item after your account is terminated. However, if we pay an item after termination, you agree to reimburse us.

We reserve the right to require that all checking accounts and related services be closed or deactivated if you move your residence outside the U.S., its territories, or its possessions. If you do not close or deactivate the checking accounts within 30 days of your move, we may close the accounts.

#### **TERMINATION OF MEMBERSHIP AND EXPULSION**

You may terminate your membership by giving the Credit Union notice and otherwise following our policies and procedures. You may be denied services or expelled for any reason allowed by applicable law and as outlined in the Credit Union Bylaws or Code of Conduct, including having your membership account or primary share account balance fall below the required par value for membership, or causing a loss to the Credit Union, or for cause. Cause is outlined in detail in the Credit Union Bylaws and includes, but is not limited to, dangerous or abusive behavior. Termination of your membership does not relieve you of your obligations to pay any fees or obligations that you owe the Credit Union, and you are still responsible for any outstanding items that have not yet been processed or paid. Once membership has been terminated, no further transactions or services will be allowed.

#### **INFORMATION, RECORDKEEPING, AND RECORDINGS**

You agree to cooperate with us in any record keeping and reporting which we believe to be necessary to fulfill government requirements. We may record conversations we have with you about your account. You consent to all communications being recorded and acknowledge that recordings are internal records intended for internal use only.

#### **DISCLOSURE STATEMENTS**

In connection with your Account, we may give to you certain disclosure statements or policies, and may revise them from time to time. All such statements, policies, schedules, and revisions shall be considered to be a part of this Agreement.

#### **OUR STANDARD OF CARE**

Our responsibility to you is limited to our exercise of ordinary care in performing the services covered by this Agreement. Substantial compliance with our standard procedures shall be deemed to be the exercise of ordinary care. We will have no liability to you for taking or not taking any action permitted but not required. We will not be liable for the action or inaction of any third party in handling items deposited to or withdrawn from your Account. **NO THIRD PARTY SHALL HAVE ANY RIGHTS OR CLAIMS AGAINST US UNDER THIS AGREEMENT.**

#### **OTHER SERVICES**

If you use other Credit Union services in connection with your Account, and there is any inconsistency between the terms and conditions of the agreement for those services and this Agreement, then the terms and conditions stated in the agreement for the additional services shall control, but only to the extent necessary to avoid inconsistency with this Agreement.

#### **AMENDMENTS AND CHANGES**

Changes to any account or account service requested by any member or account owner can only be made with the express consent of the Credit Union. The Credit Union, in its sole discretion, may: (1) change or modify any term or condition of this Agreement, including the method for determining interest; (2) we may add new terms, conditions and requirements that we deem necessary or in the Credit Union's best interests; and (3) we may make operational changes. We may make all such amendments or changes as described at any time without notice except as expressly required by applicable law, and any change in the Agreement shall be effective at the earliest time allowed by applicable law. If applicable laws provide no express time period, then notice 10-days or more in advance of the effective date of any change shall be deemed sufficient.

#### **AMENDMENT, WAIVER**

We reserve the right to amend this Agreement from time to time, including the right to convert your Account from one product to another. Where practicable, we will post notice of any amendment in our branch offices, or we will mail notice of an amendment to the last address which you have specified for your Account, or notify you otherwise as required or permitted by law. Any waiver by us of any term or condition stated in this Agreement must be in writing and signed by a Credit Union officer and shall not be considered a waiver of any other or future obligation or right. Our choice not to enforce or assert a right will not constitute a waiver of such right.

#### **SEVERABILITY**

In the event that any paragraph of this Agreement or any portion thereof is held by a court to be invalid or unenforceable for any reason, the other paragraphs and portions of this Agreement not held by the court to be invalid or unenforceable will continue in full force and effect.

#### **WAIVER OF JURY TRIAL**

**YOU IRREVOCABLY WAIVE ANY AND ALL RIGHTS YOU MAY HAVE TO A TRIAL BY JURY IN ANY ACTION, PROCEEDING OR CLAIM OF ANY NATURE RELATING TO THIS AGREEMENT OR YOUR ACCOUNT, ANY DOCUMENTS EXECUTED IN CONNECTION WITH THIS AGREEMENT OR YOUR ACCOUNT, ANY TRANSACTION CONTEMPLATED IN ANY OF SUCH DOCUMENTS, OR ANY OTHER AGREEMENTS, TRANSACTIONS OR RELATIONSHIPS YOU MAY HAVE WITH US NOW OR IN THE FUTURE. YOU ACKNOWLEDGE THAT THE FOREGOING WAIVER IS KNOWING AND VOLUNTARY.**

#### **GOVERNING LAW**

This Agreement is governed by the laws and regulations of the state in which the Credit Union office where you opened your account is located. If your account is opened by mail, or electronically through our Internet Website, and we have a branch office in your state of residence, this Agreement is governed by the laws and regulations of that state. If we do not have an office located in your state of residence, and your account is opened by mail, or electronically through our Internet Website, this Agreement is governed by the laws and regulations of the State of Florida. This Agreement is also at all times governed by the laws and regulations of the United States of America.

## **COSTS, EXPENSES AND ATTORNEYS' FEES**

All owners of account(s) or service(s) with us agree, jointly and severally, to pay us for all costs and expenses, including attorneys' fees we may incur: (1) If it is necessary for us to bring any legal or other action to collect any sum you owe the Credit Union; (2) If we incur any costs or expense as a result of any order or instruction received from any owner or any owner's agent under this Agreement, any adverse claim, or legal process; your failure to comply with any obligation in this Membership Agreement or otherwise; (3) If we incur any expense as a result of any dispute, adverse or inconsistent claims; (4) If we bring any action contemplated in this Agreement; (5) If we successfully defend any claim against the Credit Union brought by any owner, agent, personal representative, executor, heir or other party in interest brought via any formal or informal process (including but not limited to arbitration or mediation) involving your accounts or services with us; or (6) If we deem it necessary to seek the advice or opinion of legal counsel or other professionals regarding the bona fides or legality of any transaction(s) to/from your accounts or involving any services with us, or any request for information or documentation regarding any of your accounts and/or services with us. If you are responsible to pay us any costs of collection or legal expenses incurred in collecting any amount you owe; in enforcing or protecting our rights under this Agreement or otherwise; or as provided in this subsection, including but not limited to costs of repossession, repair, appraisal, and all other costs or expenses, you agree to pay us the actual amount of such costs and expenses together with reasonable attorneys' fees. In the case of any collection action you agree that 20% of the unpaid balance or such greater sum as may be appropriate based on the circumstances shall be a reasonable amount, unless applicable law specifically provides otherwise. Further, you agree to pay the Credit Union an additional sum for any costs, legal expenses or attorneys' fees incurred in any appellate, bankruptcy or post-judgment proceedings, except as limited or prohibited by applicable law. Any costs, expenses or fees hereunder will be paid from any of your account(s) with the Credit Union before payment to any owner or other party. If the amounts in your account(s) are not sufficient, then the owner(s) of the affected account(s) or parties to any applicable services will immediately pay any difference.

## **INDEMNITY**

If you ask us to follow instructions that we believe might expose us to claims, suits, losses, expenses, liabilities, or damages, whether directly or indirectly, we may refuse to follow your instructions or may require a bond or other protections. An example of the kind of protection asked for would be your promise to protect the Credit Union against any claims (an indemnity).

## TERMS AND CONDITIONS OF YOUR DEBIT CARD SERVICES WITH THE CREDIT UNION

This Agreement explains the rules which govern your debit card account(s) and account services with us. Please read this Agreement carefully and keep them in a safe and convenient place. All Credit Union services are further governed by the terms and conditions set forth in any other application or agreement we require; together with the Credit Union's Bylaws, policies and procedures, which are herein collectively referred to as "Agreement".

**COMPANY ACKNOWLEDGES AND UNDERSTANDS THAT THE CARDS ISSUED UNDER THIS AGREEMENT WILL NOT BE TREATED AS CONSUMER CARDS UNDER THE PROVISIONS OF STATE AND FEDERAL LAW. CUSTOMER WILL NOT HAVE THE BENEFIT OF ANY LIMITATIONS OF LIABILITY WITH RESPECT TO THE UNAUTHORIZED USE OF THE CARDS. CUSTOMER ACCEPTS AND AGREES TO UNDERTAKE THE ADDITIONAL RISK ASSOCIATED WITH USE OF BUSINESS PURPOSE CARDS AND AGREES TO ASSUME THE GREATER MEASURE OF LIABILITY DESCRIBED IN THIS AGREEMENT.**

**Definitions:** In this Agreement the words "**you**" or "**your(s)**" means the Company or commercial entity with whom this Agreement is made together with all authorized users as explained herein. "**We**," "**us**," or "**our**" means the Credit Union. "**Authorized User**" means any person who has actual, implied or apparent authority, or to whom any owner has at any time given any information, access device or documentation that enables such a person to access, withdraw, make transactions to or from your accounts, or to use any of your account services. If any Authorized User authorizes anyone to use the Company's access device(s), that authority shall continue until you specifically revoke such authority by notifying the Credit Union in writing or as required by applicable laws. This authorized user definition is intended to be construed broadly and includes without limitation all users acting under a written document such as a power of attorney as well as any person or entity that is authorized to make deposits or debits to or from your accounts with us.

**Liability and Promise to Pay:** Company agrees to be unconditionally and without limitation liable for all Transfers effectuated by use of the Business Debit Cards, whether authorized or unauthorized, whether utilized by Authorized User(s) or some other person, and whether arising from cards lost, stolen, or counterfeited. All employees who are granted use of any Access Device(s) shall be deemed third party beneficiaries of the accommodation extended hereunder and of the terms and conditions of this Agreement.

The Credit Union will be liable only for its own gross negligence or willful misconduct and will not be responsible for any loss or damage arising from or in connection with: (1) any inaccuracy, act or failure to act on the part of any person not within our reasonable control, or (2) any error, failure, or delay in execution of any Transfer resulting from circumstances beyond our reasonable control, including, but not limited to, any inoperability of communications facilities or other technological failure. Provided we have complied with our obligations under this Agreement, you agree to indemnify, defend, and hold Credit Union harmless against any claim of a third party arising from, or in connection with, this Agreement or the service we provide hereunder. Credit Union shall have no liability for consequential, punitive, indirect or special damages under any circumstances. Credit Union shall not be liable for circumstances beyond its control, such as fire, flood, and other acts of God, that prevent a transaction from being completed.

Furthermore, the Credit Union will not be liable (1) if an ATM rejects/retains your card, is not working properly, or does not have sufficient cash; (2) if, through no fault of the Credit Union, you do not have enough money in your account to make the transfer or withdrawal; (3) if a transfer from an overdraft line causes you to exceed your credit limit; (4) if your account is subject to a legal dispute, legal process, or other claim; (5) if the Credit Union suspects fraud, suspicious activity, or a lost/stolen card; (6) for merchant refusal of a Card; (7) for losses related to scams; or (8) for any other instance pursuant to law or regulation. There may be other limitations on the Credit Union's liability.

**Issuance of Cards and/or Access Device(s):** Card(s) and/or Access Device(s) (together "Access Device(s)") will be used by your employees, agents, or other persons to whom the Access Device(s) are provided (all of whom shall be deemed "Authorized User(s)" under the terms of this Agreement) to initiate withdrawals or transfers from your Company's account(s) via ATMs, through participating merchants, and other transactions using such Access Device(s). Company represents to the Credit Union that the Access Device(s) are intended to be used for business, commercial, or agricultural purposes, and not for personal, family or household purposes. The use of Access Device(s) for any consumer purpose is a breach of this Agreement and may result in the immediate termination of the Agreement.

Prior to using any Card, Company shall confirm to Credit Union that Company has received the Card and related Personal Identification Number ("PIN") in the manner stated in the materials that accompany the Card. Company agrees such verification procedures constitute a commercially reasonable means of verifying that the person who is using the Card is authorized to do so on behalf of the Company, whether or not any subsequent transaction made using the Card requires the use of the PIN. Credit Union is authorized to debit the Company's Account for each purchase, cash withdrawal, or other transaction made with the Access Device(s), unless the Credit Union has received a Notice of Cancellation in the manner set forth below and the Credit Union has had a reasonable time to act on such notice. Customer acknowledges that it is responsible for payment of all transactions arising from the use of the Access Device(s).

**Requesting New/Additional Access Device(s):** Company may request that new Access Device(s) be issued to additional Authorized User(s) by providing the Credit Union with written notice of (1) the number of Access Device(s) to be issued; (2) the name(s) of the Authorized User(s); and (3) any other pertinent information required by Credit Union.

Company agrees (1) to instruct its Authorized User(s) to use the Access Device(s) only in accordance with this Agreement and any internal policies that Company may establish regarding the use of the Access Device(s); (2) that any policies that Company has established regarding the use of Access Device(s) have not been reviewed by and are not binding on Credit Union or any network that accepts the Access Device(s); (3) Company will maintain sufficient funds in the Account to cover transactions made with Access Device(s) and will indemnify and hold Credit Union harmless for any transaction made using the Access Device(s); (4) Company is solely responsible for the security of the Access Device(s) and for the actions of any person that Company permits to use the Access Device(s), and for all use of the Access Device(s) whether by an Authorized User or by another person, unless Company has provided a Notice of Cancellation as set forth above and the Credit Union has had a reasonable period of time to act on the notice; and (5) there are no limits to the Company's liability if the Card or PIN is lost or stolen, except as set forth herein.

**Consent to the Scope of Rules Governing these Service(s):** Company consents to be bound by the terms of this Agreement and any other agreements it has with Credit Union, together with all applicable state and federal laws and regulations, other industry rules and regulations, and normal banking customs and practices. This Agreement includes any Rules issued by third parties including but not limited to the National Automated Clearing House Association, which rules are incorporated herein by reference. In addition, this Agreement shall be governed by applicable operating circulars of any Federal Reserve Bank, any applicable federal laws and regulations. To the extent that the terms of any such third party agreements provide for specific processing, reporting or other time periods, or require you to make any claims or provide any notifications or responses, then the third parties' requirements and rules shall govern despite any other general or specific terms or conditions set forth in the entirety of this Agreement.

**Notice Obligations of the Company:** Company shall immediately provide Credit Union with a notice that a Card has been lost, stolen, misplaced, or used without authorization, or that Company wishes to cancel or terminate a Card (any such notice is called "Notice of Cancellation"). Any Notice of Cancellation may be made by calling the Credit Union at the branch locations where the card was issued, but Company shall follow any oral notice with a written notice confirming the oral notice within two (2) business days. Any Notice of Cancellation must refer to the Card number, and a written Notice of Cancellation must be addressed as follows: The Company will use its best efforts to recover and terminate the Card, and to promptly return it to Credit Union. Credit Union will not be obligated to act on any oral or written Notice of Cancellation unless the notice has been delivered to the telephone number or mailing address set forth above, the notice has actually been received by the Credit Union and the Credit Union has had a period of not less than two (2) business days after actual receipt of a Notice of Cancellation to act thereon. Even after a Card has been cancelled, transactions for which Credit Union is responsible under applicable network rules may be posted to the Account.

**Liability Protection Under Mastercard's Zero Liability Policy:** You will have no liability for unauthorized use of your Mastercard, provided that you have exercised reasonable care in safeguarding the Card from risk of loss or theft, and upon becoming aware of such loss or theft, you promptly report the loss or theft to us. "Unauthorized use" means that you did not provide, directly, by implication or otherwise, the right to use your Card and you received no benefit from the unauthorized purchase. Mastercard's zero liability policy does not apply to Mastercard-branded cards issued for commercial, business or agricultural purposes, except for Mastercard commercial cards used for small businesses as listed on [www.mastercardbusiness.com](http://www.mastercardbusiness.com). Mastercard's policies are subject to change. For more information, visit Mastercard's Zero Liability link at [www.mastercard.com/zeroliability](http://www.mastercard.com/zeroliability).

**HOW TO NOTIFY US CONCERNING ERRORS, QUESTIONS OR TELEPHONE TRANSFERS:** Call us at (863) 688-3733 or toll free at (866) 913-3733. Or write to us at MIDFLORIDA Credit Union, P.O. Box 8008, Lakeland, FL 33802.

**Overdrafts:** Company may not overdraw the Account under any circumstances. If the payment of an item does overdraw the Account, Credit Union may charge all or a portion of the item against any deposit account maintained with Credit Union by Company. Company agrees that Credit Union has the

right to place an immediate hold on funds in any of Company's deposit accounts to pay for Card transactions which are subsequently presented to Credit Union for payment. If Credit Union pays a Card item which results in an overdraft of the Account, Company agrees to immediately deposit sufficient funds to cure the overdraft.

**Statements:** Each month Company will receive an account statement showing, among other things, all debits made by use of the Access Device(s). Company agrees to promptly review the account statement and notify Credit Union in writing at the address indicated above of any disputes regarding any Card transactions.

**Disclosures to Others:** Credit Union will disclose information to third parties about your account: (1) where it is necessary for completing a transaction; (2) in order to verify the existence and condition of your account for a third party, such as a merchant; (3) in order to comply with a government agency or court order; (4) if you give us written permission; or (5) as otherwise required by applicable law.

**LIEN TO SECURE OBLIGATIONS:** COMPANY GRANTS CREDIT UNION A CONSENSUAL SECURITY INTEREST IN ALL OF ITS DEPOSIT ACCOUNTS TO SECURE PAYMENT OF ALL AMOUNTS OWING AT ANY TIME UNDER THIS AGREEMENT. COMPANY AUTHORIZES CREDIT UNION TO HOLD AND APPLY FUNDS IN ANY OF ITS DEPOSIT ACCOUNTS MAINTAINED AT CREDIT UNION AGAINST ANY PRESENT OR FUTURE INDEBTEDNESS COMPANY MAY HAVE TO CREDIT UNION.

**Termination:** Credit Union shall have the right, at its sole discretion, to terminate Company's privileges hereunder. All cards shall be canceled effective upon termination of this agreement and Company shall return all cards to Credit Union. Company shall remain liable for all debits or other charges incurred or arising by virtue of the use of the Access Device(s) prior to the termination date.

**Temporary Holds:** To facilitate certain electronic transactions we may place temporary holds on funds in your accounts. These holds may be for periods of 36-hours or more. The Credit Union can neither control the parties with whom you do business nor regulate the processing of transactions through the commercial networks used to facilitate your transactions; Therefore, transactions may be processed after the expiration of any such temporary holds, and it is your obligation to insure that sufficient funds are on deposit at all times to cover the your transactions. In addition, most transaction networks and the rules they operate under allow merchants to obtain approvals for sums greater than the actual amount of the charge that will eventually be debited from your account. Therefore, there may be a temporary freeze against all or a portion of your funds that cannot be used for other transactions, which can result in an overdraft. Both the Credit Union and you are subject to these network transaction rules, which are the standard for the debit card industry. **In some instances (e.g., hotels and car rentals) the merchant will obtain authorization for up to three times the expected billing, which can remain against your account for the time periods indicated. Therefore, Credit Union recommends you do not use your debit card when checking in at hotels or renting cars.** Note: Using your debit card to settle your bill at departure does not generally subject you to the delayed hold release. You are fully responsible for managing your account in light of these considerations, which are not within the Credit Union's control; and you are responsible for any overdrafts that occur due to such holds imposed via the parties with whom you transact business using the services governed by this Agreement.

**General Terms:** Credit Union may from time to time amend the terms of this Agreement to the extent allowed by applicable federal and state law, which amendments shall apply to all transactions on your account(s). This Agreement and all services provided under this Agreement shall be governed by and construed in accordance with the laws of the State of Florida. Company agrees that venue for any action brought under this Agreement shall be in the State and county where Credit Union maintains its Principal business offices. If any law or judicial ruling renders any term or condition of this Agreement unenforceable, the remaining terms and conditions shall remain in full force and effect. We reserve the right to waive enforcement of any of the terms set forth in this Agreement regarding any Transaction or series of Transactions. Any such waiver will not affect our right to enforce any of our rights with respect to any owner, user or other applicable person/party; or to enforce any of our rights with respect to other Transactions. Any such waiver shall not modify the terms and conditions of this Agreement. Any controversy or claim arising out of or relating to this Agreement, including any breach of the Agreement, shall be settled by binding arbitration before a single arbitrator in accordance with Florida law and the Commercial Arbitration Rules of the American Arbitration Association. Credit Union and Company expressly consent to venue and arbitration in Lakeland, Florida. The decision of the arbitrator is final, and there shall be no right of appeal. Any award rendered by the arbitrator may be entered in any court having jurisdiction thereof. The fees and costs of the arbitrator shall be shared equally by Credit Union and Company. The prevailing party shall be entitled to recover its reasonable attorney fees and costs.

#### Transaction Limitations and Fees:

##### Point-of-Sale Transactions - frequency and dollar limitations

- There is no limit to the number of purchases you may make in one day
- You may not exceed \$10,000 in point-of-sale transactions per day

**ATM Operator/Network Fees** - When you use an ATM not owned by the Credit Union, you may be charged a fee by the ATM operator or any network used (and you may be charged a fee for a balance inquiry even if you do not complete a fund transfer).

**Additional Charges for Transactions in a Foreign Currency and "Cross-Border" Transactions: Currency Conversion Fee:** If you effect or authorize a transaction with your access device in a currency other than US Dollars, Mastercard will convert the charge into a US Dollar amount. The Mastercard currency conversion procedure includes use of either a government mandated exchange rate, or a wholesale exchange rate selected by Mastercard, as applicable. The exchange rate Mastercard uses will be a rate in effect on the day the transaction is processed. This rate may differ from the rate in effect on the date of the purchase or the date the transaction was posted to your account. A Currency Conversion Fee of up to 1% will be applied to transactions that are converted from foreign currencies to U.S. dollars. **Cross-Border Transaction Fee:** In addition, Mastercard charges us a Cross- Border Assessment up to 1% on each transaction on all cross border transactions regardless of whether there is a currency conversion. For purposes of this Section, "cross-border transaction" shall include both (a) transactions initiated in a foreign country which are subsequently settled in the United States, and (b) transactions initiated in the United States but which are ultimately settled in a country outside of the United States. This includes online transactions where the merchant is located outside of the United States but the transaction originates in the United States. The Credit Union will assess these fees to you to reimburse it for the fee it is required to pay for each of your transactions subject to these terms. The Cross-Border transaction fee will be shown separately on your periodic billing statement. The Currency Conversion Fee, if it applies to the transaction, will be included in the transaction amount posted on your statement.

**Inappropriate Transactions:** You warrant and agree that you will not use any Credit Union Accounts or Services, including but not limited to loans, to make or facilitate any illegal transaction(s) as determined by applicable law; and that any such use, including any such authorized use, will constitute a breach of this Agreement. Certain federal and/or state laws or Third Party Service Providers' Rules may limit or prohibit certain transactions such as (but not limited to) those coded as possible gambling transactions. The Credit Union may decline to accept, process or pay any transaction that we believe to be illegal or unenforceable (regarding your obligation to pay us or otherwise) under applicable law; or which is otherwise limited or prohibited, including but not limited to any transaction involving or relating to any gambling activity. Such prohibition or limitations may affect some otherwise proper or allowable transactions such as debits, charges or other transactions at or relating to a hotel-casino. You understand and agree such limitations/prohibitions are not within the Credit Union's control and that the Credit Union will not have any liability, responsibility or culpability whatsoever for any such use by you or any authorized user(s); or for declining to accept, process, or pay any such transaction. You further agree to indemnify and hold the Credit Union harmless from any suits, liability, damages or adverse action of any kind that results directly or indirectly from any such use of your account and/or access devices.

**Account Updating Service.** The credit card payment processing network (e.g., Visa, Mastercard) in which we participate has an account updating service in which your card is automatically enrolled. When your card(s) expire, are lost or stolen and new cards are issued, the service may update your card data such as card numbers and expiration dates to the processing network's database. Participating merchants to whom you have authorized recurring payments may access this database in an attempt to facilitate uninterrupted processing of your recurring charges. Updates are not guaranteed to be made before your next payment is due and not all merchants participate in the service; it is your responsibility to make your payments until recurring payments can be resumed. This service is provided as a free benefit to you. The Credit Union has no responsibility for the accuracy or timeliness of the account updating service or its database. If at any time you wish to opt-out of the account updating service or if you have any questions, please visit our website for more information.

## UNIFORM COMMERCIAL CODE FUNDS TRANSFERS AGREEMENT AND DISCLOSURE

**1. Summary and Definitions.** This Agreement governs the movement of funds by means of funds transfers defined in Article 4A of the Uniform Commercial Code, Subpart B of Regulation J of the Board of Governors of the Federal Reserve System (generally referred to as "Fedwire" or "wholesale" wire transfers), and as may be applicable the operating rules for the National Automated Clearing House Association ("NACHA"). This Agreement does not apply to any transaction or any part of any transaction governed by the Electronic Funds Transfer Act and Regulation E. To the extent that the terms of this Agreement vary from the other agreements or disclosures in this Booklet, this Agreement shall govern. Further, to the extent that this Agreement varies any provision of Article 4A, Regulation J or the operating rules of NACHA, this Agreement shall govern, except where specifically prohibited by applicable law.

**2. Services Available.** You authorize us to transfer funds in accordance with your request(s) to and from your account(s) with us, or to and from another institution. Transfers shall be made according to any commercially appropriate security procedures or procedures as specifically agreed upon as provided herein. We may debit any of the accounts you designate as a source of payment for funds transfers and any related fees and service charges. We will have no obligation to accept or execute any payment order if (1) the account(s) from which it is to be made does not contain sufficient available collected funds; (2) the payment order is not authorized or does not comply with applicable security procedures; or (3) acting in good faith we have reasonable cause for rejecting the payment order.

**3. Person(s) Authorized to Make Transfers.** You agree that you, any joint owner of an account, or any person authorized by a written instrument by you or any joint owner, that is acceptable to us, may initiate, request, cancel, amend or verify transfers on your account(s). We may rely on the authority of any person(s) designated by you or any joint owner until we receive written notice revoking or modifying that authority.

**4. Security Procedure(s).** We may establish security procedures to verify the authenticity of a payment order. You agree that the authenticity of payment orders may be verified using that security procedure unless you notify us in writing that you do not agree to that security procedure. In that event, we shall have no obligation to accept any payment order from you or other authorized parties on the account until you and the Credit Union agree in writing to an alternate security procedure. You authorize us to record any telephone communications regarding any transfer order, which we may maintain for any period of time we deem appropriate.

**5. Time Limitations for Acceptance of Orders.** We may establish and change cut-off times for the receipt and processing of funds transfer orders, amendments or cancellations. Our transfer business days and cut-off times are set forth in the Schedule, as amended from time to time. Transfer orders, cancellations or amendments received after the cut-off time may be treated as received on the next following funds transfer business day, and processed accordingly. Your request for transfer(s), amendment(s) and cancellation(s) is considered accepted when executed by us.

**6. Cancellation or Amendment of Transfer Request(s).** You may not be able to cancel or amend a request after it is received by us. However, we may, in our sole discretion, use reasonable efforts to act on your request for cancellation or amendment. Any request for cancellation or amendment is subject to applicable security procedure(s). We shall have no liability if such cancellation or amendment is not effected. Furthermore, you agree to indemnify and hold us harmless from any and all liabilities, costs and expenses we may incur in attempting to cancel or amend any transfer.

**7. Member Instructions Identifying Beneficiary or Financial Institution.** You acknowledge and agree that when you provide us with the name and account number when requesting a transfer, that payment may be made solely on the basis of the account number even if the account number identifies a beneficiary different from the beneficiary named by you. Further, payment instructions identifying a beneficiary's financial institution name, routing and transit number may result in payment solely on the basis of the routing and transit number even if the name of the institution does not correspond to said numbers. You further agree that your obligation to pay the amount of the wire transfer to us is not excused in such circumstances. Likewise, wire transfers received by us for your benefit may be paid by us solely on the basis of account number.

**8. Account Statements and Notices.** All transfers subject to this Agreement will be reflected on your periodic account statement(s). Notification of receipt of all such transfers will be provided by including such item in the periodic account statement(s) we provide to you. You may inquire whether a specific transfer has been received at any time during our normal business hours.

You agree to review each statement or other notice for any discrepancies in connection with transfers. If you think a transfer is not authorized, wrong, or if you need more information about a transfer, you must contact us in writing upon discovery of the error or within 30 days after you receive the first notice or statement that reflects the discrepancy you allege, whichever is earlier. Failure to do so will relieve us of any obligation to pay interest or otherwise compensate you for the amount of any unauthorized or erroneous transfer.

**9. Method Used to Make the Wire Transfer.** We may select any means for the transmission of funds we consider suitable, including but not limited to the Credit Union's own internal systems or Fedwire. Any subsequent financial institution may also use Fedwire. Any use of Fedwire shall be governed by applicable Fedwire regulations. The Credit Union is not responsible for performance failure as a result of an interruption in transfer facilities, labor disputes, power failures, equipment malfunctions, suspension of payment by another party, refusal or delay by another financial institution to accept the transfer, war, emergency conditions, fire, earthquake or other circumstances not within our control. Our liability is further limited as provided in Article 4A, including circumstances in which we acted in good faith and in compliance with applicable security procedures.

**10. Limitation of Credit Union's Liability.** In addition to any defense or exception from liability provided in this Agreement or applicable law, the Credit Union shall not be liable in any case for any special, indirect, exemplary, consequential or punitive damages (including lost profits). Further, we shall in no case be responsible for the payment of any attorneys' fees or other legal expenses whatsoever. If we become obligated to pay dividends to you under applicable law, you agree that the dividend rate shall be equal to the dividend rate applicable to the account on which the transfer was made.

**11. Provisional Payment.** We may in our sole discretion give you a credit for automated clearing house (ACH) payments or wire transfers before we receive final settlement of the funds transfer. We reserve the right to reject any such payment or transfer without liability to you. Any such credit is provisional until we receive final settlement. If we do not receive such settlement, we are entitled to a refund from you in the amount provisionally credited.

**12. Choice of Law.** We may accept on your behalf payments to your account which have been transmitted through one or more Automated Clearing Houses (ACH) and which are not subject to the Electronic Fund Transfer Act and your rights and obligations with respect to such payments shall be construed in accordance with the laws and as provided in the operating rules of the National Automated Clearing House Association.

# FUNDS AVAILABILITY POLICY

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## Your Ability to Withdraw Funds

Our policy is to make funds from your cash and check deposits available to you on the 1st business day after the day we receive your deposit, unless they involve an International ACH Transaction. See below for more information on International ACH Transactions. Electronic direct deposits will be available on the day we receive the deposit. Once they are available, you can withdraw the funds in cash and we will use the funds to pay checks that you have written.

## Longer Delays May Apply

However, in some cases, the availability of funds may be delayed under the following circumstances.

**Case-by-Case Holds:** Depending on the type of check that you deposit, funds may not be available until the 2nd business day after the day of your deposit. The first \$275 of your deposits, however, will be available on the 1st business day after the date of deposit.

If we are not going to make all of the funds from your deposit available on the 1st business day, we will notify you at the time you make your deposit. We will also tell you when the funds will be available. If your deposit is not made directly to one of our employees, or if we decide to take this action after you have left the premises, we will mail you the notice by the day after we receive your deposit.

If you will need the funds from a deposit right away, you should ask us when the funds will be available.

**Exception Holds:** In addition, funds you deposit by check may be delayed for up to the 7th business day after the day of your deposit under the following circumstances:

- We believe a check you deposit will not be paid.
- You deposit checks totaling more than \$6,725 on any one day.
- You redeposit a check that has been returned unpaid.
- You have overdrawn your account repeatedly in the last 6 months.
- There is an emergency, such as failure of computer or communications equipment.

We will notify you if we delay your ability to withdraw funds for any of these reasons, and we will tell you when the funds will be available.

## Holds on Other Funds

If we cash a check for you that is drawn on another financial institution, we may withhold the availability of a corresponding amount of funds that are already in your account. Those funds will be available at the time funds from the check we cashed would have been available if you had deposited it.

If we accept for deposit a check that is drawn on another financial institution, we may make funds from the deposit available for withdrawal immediately but delay your availability to withdraw a corresponding amount of funds that you have on deposit in another account with us. The funds in the other account would then not be available for withdrawal until the time periods that are described elsewhere in this disclosure for the type of check that you deposited.

## Deposits at Automated Teller Machines

We do not accept deposits at ATMs that we do not own or operate.

All ATMs that we own or operate are identified as our machines. Funds from deposits (cash or checks) made at automated teller machines (ATMs) we own or operate will follow the same availability schedule as making a deposit in person to one of our employees, except that same day availability may not apply to the items noted. These deposits may be available the 1st day after the day of deposit.

## Special Rules for New Accounts

If you are a new member, the following special rules will apply during the first 30 days your account is open. Funds from electronic direct deposits to your account will be available on the day we receive the deposit. Funds from deposits of cash, wire transfers, and the first \$6,725 of a day's total deposits of cashier's, certified, teller's, traveler's, and federal, state and local government checks will be available on the next business day after the day of your deposit if the deposit meets certain conditions. For example, the checks must be payable to you (and you may have to use a special deposit slip). The excess over \$6,725 will be available on the ninth (9th) business day after the day of your deposit. If your deposit of these checks (other than a U.S. Treasury check) is not made in person to one of our employees, the first \$6,725 will not be available until the second (2nd) business day after the day of your deposit.

Funds from all other check deposits will be available on the tenth (10th) business day after the day of your deposit.

## Business Days and Cut-off Times

For determining the availability of your deposits, every day is a business day, except Saturdays, Sundays, and federal holidays. If you make a deposit before 7:00 PM on a business day that we are open, we will consider that day to be the day of your deposit. However, if you make a deposit after that time or on a day we are not open, we will consider that the deposit was made on the next business day we are open.

## International ACH Transactions

International ACH Transactions (IAT) that are transmitted to or from any of your accounts may be identified and designated by us for review and examination under the Office of Foreign Assets Control Rules and Regulations (OFAC Rules). In such a case, settlement of the IAT may be delayed or suspended, and may be terminated under applicable OFAC Rules. You also acknowledge that we may be required to place an indefinite hold on funds covered by the IAT if the IAT is required to be terminated under OFAC Rules. You agree that any such delay is permissible under the laws applicable to the availability of funds held in deposit accounts. In the event an IAT is delayed or terminated, we will provide you such notice as may be required by applicable law.

## Foreign Checks or Drafts

Checks drawn on financial institutions located outside the U.S. (foreign checks) cannot be processed the same as checks drawn on U.S. financial institutions. Foreign checks are exempt from the policies outlined in this disclosure. Generally, the availability of funds for deposits of foreign checks will be delayed for the time it takes us to collect the funds from the financial institutions upon which it is drawn.

## CODE OF CONDUCT FOR CREDIT UNION MEMBERS

Members join a credit union to advance the interests of the members as a group. MIDFLORIDA Credit Union seeks to provide a safe and pleasant atmosphere to conduct business, and to protect and advance the financial interests of members. It is the desire and responsibility of the Board of Directors to make sure that the actions of individual members do not harm the interests of the Credit Union, its officers, employees, or members. This Code of Conduct is intended to establish limits of acceptable behavior, and the consequences for unacceptable behavior.

### The Law

Florida Statutes Section 657.023 Membership.

- (1) Upon payment of any required entrance or membership fee, payment of shares as required by the bylaws, and compliance with the bylaws, any person within the limited field of membership of a credit union may be admitted to its membership.
- (2) Members of the credit union shall not be personally or individually liable for payment of the debts of the credit union.
- (3) A credit union may close the account and terminate the membership of any member whose actions have resulted in any financial loss to the credit union or for good cause.

### Unacceptable Behavior

A Credit Union member must not:

1. Cause a financial loss to the Credit Union.
2. Cause any type of harassment, in person, by telephone, e-mail, texting, social media, or otherwise, of any member, officer, volunteer, employee, vendor, visitor or other person connected to the Credit Union. Harassment may include age-related, sexual, ethnic, or racial harassment; racial or ethnic slurs; sexual conduct; sexual overtures; unwanted flirtations, advances or propositions; asking for a date or personal information after request was previously declined; verbal abuse of a sexual, racial or ethnic nature; graphic or degrading comments about an individual or his or her appearance; displaying sexually suggestive objects or pictures; engaging in offensive or uninvited physical contact; contacting a person's family with the intent to harass; overt or implied threats to harm, or actual harm to, a person, property or reputation; refusing to leave Credit Union premises when asked to do so; any other behavior that is deemed harmful or outside the realm of good manners and civil behavior.
3. Making or disseminating false, malicious, slanderous, libelous, or otherwise defamatory statements about the Credit Union, including its officers, volunteers, employees, services, operations, policies, practices, or management, to any third party, including media.
4. Use profane, vulgar, offensive, abusive, intimidating, or threatening language.
5. Attempt to coerce or interfere with employees in the performance of their duties.
6. Engage in loud, obnoxious or disruptive behavior on Credit Union premises.
7. Attempting to or engaging in any fraudulent, dishonest or deceptive activity of any kind, including schemes to defraud the Credit Union or its members.
8. Post or remove notices or signs or write on bulletin boards without management approval.
9. Appropriate or misappropriate Credit Union funds, property or other material proprietary to the Credit Union.
10. Damage, deface or vandalize property.
11. Engage in immoral conduct or indecency on Credit Union premises.
12. Cause deliberate or repeated violations of security procedures or safety rules.
13. Possess, use or be under the influence of drugs or alcoholic substances on Credit Union premises.
14. Argue, fight, or challenge to fight on Credit Union premises.
15. Possess weapons of any kind on Credit Union premises (except law enforcement officers and persons licensed), or display any weapon on Credit Union premises, whether or not licensed.
16. Cause or threaten bodily harm.
17. Knowingly participating in or failing to take responsible steps to avoid becoming victimized in, scams, fraud, or a scheme to defraud, which may place the Credit Union or member accounts at risk.
18. Placing account information at risk by falling subject to scams or failing to safeguard credentials.
19. Transferring funds on behalf of another individual, including using an account to receive or forward money for someone else, especially someone unfamiliar or met online.
20. Opening accounts at someone else's direction for the purpose of receiving or transferring funds, or using accounts to conduct transactions or receive funds for the benefit of another who has not properly been disclosed to the Credit Union.
21. Sharing account access or information, including debit card details and online banking credentials, with any person not authorized on the account, especially individuals you may have met online or through unsolicited offers.
22. Engaging in, or failing to cooperate with investigations related to, suspected elder or vulnerable adult financial exploitation.
23. Engaging in transactions or account activity that exceeds the Credit Union's established risk thresholds or violates applicable laws or regulations.
24. Using a personal account for business or commercial purposes in violation of account agreements or Credit Union policy.
25. Engaging in extortion, coercion, or threats intended to compel the Credit Union to take actions outside contractual or legal obligations.
26. Failing to provide required information, documentation, or cooperation necessary for due diligence, regulatory compliance, or risk management within specified timeframes.
27. Violate any other rule or bylaw of the Credit Union.
28. Violate any law which impacts the Credit Union or its members, officers, volunteers, employees, vendors, or visitors.
29. Do or cause any other action which endangers the safety, health or wellbeing of another.
30. Fail to participate in the affairs of the Credit Union. Non-participation includes failure to vote in annual Credit Union elections, failure to purchase shares from the Credit Union, or failure to obtain loans from the Credit Union.

### Consequences of Violations

In the event that any person engages in a violation of the Code of Conduct (including grounds for remedial action including good cause, a loss to the Credit Union, or Unacceptable Behavior), the CEO or his or her designee is authorized to apply any or all of the following remedial measures against such individual, in any order. The decision may be appealed by written application to the Board of Directors. The decision of the Board of Directors will be absolute and final, and within their sole discretion.

- A. Verbal or written warning.
- B. Denial of any service other than the right to maintain a share account and the right to vote at annual meetings and special meetings. For example, a person who has caused a disruption in a branch lobby may be barred from entering the lobby in the future and may thereafter be required to conduct all transactions by mail. All services are subject to suspension or termination, including but not limited to checking accounts, overdraft services, ATM cards, credit or debit cards, loans, access to branch offices, tellers, or drive-through windows, telephone or online banking, bill payer services, wire, ACH or EFT services.
- C. Termination of accounts with or without prior notice.
- D. Expulsion from and termination of membership in the Credit Union.
- E. Report to law enforcement and prosecution of criminal complaints.
- F. Civil lawsuit for damages, injunction and restraining orders.
- G. Any other action that is not precluded by the federal or state law or the Credit Union's bylaws.

This policy is not intended to prevent a member from exercising rights otherwise granted by state or federal law.

## MANDATORY ARBITRATION

**PLEASE READ THE INFORMATION BELOW CAREFULLY: IT WILL IMPACT HOW LEGAL CLAIMS YOU AND WE HAVE AGAINST EACH OTHER ARE RESOLVED IN RECOGNITION OF THE FACT THAT THE CREDIT UNION IS OWNED BY YOU AND OTHER MEMBERS.**

Binding Arbitration of Claims and Disputes Agreement and Class Action Waiver

RESOLUTION OF DISPUTES BY ARBITRATION: THIS SECTION CONTAINS IMPORTANT INFORMATION REGARDING YOUR ACCOUNTS AND ALL RELATED SERVICES. IT PROVIDES THAT EITHER YOU OR WE CAN REQUIRE THAT ANY DISPUTES BE RESOLVED BY BINDING ARBITRATION. ARBITRATION REPLACES THE RIGHT TO GO TO COURT, INCLUDING THE RIGHT TO A JURY TRIAL AND THE RIGHT TO PARTICIPATE IN A CLASS ACTION OR SIMILAR PROCEEDING. IN ARBITRATION, THE DISPUTE IS SUBMITTED TO A NEUTRAL PARTY, AN ARBITRATOR, INSTEAD OF A JUDGE OR JURY. ARBITRATION PROCEDURES MAY BE MORE LIMITED THAN RULES APPLICABLE IN COURT.

Agreement to Arbitrate Disputes.

Either You or We may choose, without the other's consent, to require that any and all disputes between Us arising out of, affecting, or relating in any way to Your Deposit Accounts or the products or services related to Your Deposit Accounts or any aspect of Your relationship with Us be resolved through binding arbitration, except for those disputes specifically excluded below.

No Class Action or Joinder of Parties.

YOU ACKNOWLEDGE THAT YOU AND WE AGREE THAT NO CLASS ACTION, CLASS-WIDE ARBITRATION, OR PRIVATE ATTORNEY GENERAL ACTION MAY BE PURSUED IN ANY ARBITRATION OR IN ANY COURT PROCEEDING, REGARDLESS OF WHEN THE CLAIM OR CAUSE OF ACTION AROSE OR ACCRUED, OR WHEN THE ALLEGATIONS OR FACTS UNDERLYING THE CLAIM OR CAUSE OF ACTION OCCURRED.

Disputes Covered by Arbitration.

YOU ACKNOWLEDGE THAT IN ARBITRATION, THERE WILL BE NO RIGHT TO A JURY TRIAL. Unless otherwise provided herein, any claim or dispute relating to or arising out of Your Deposit Accounts or the services related to Your Deposit Accounts or our relationship will be subject to arbitration. This agreement to arbitrate is retroactive - any claim or dispute relating to or arising out of Your Deposit Accounts or the services related to Your Deposit Accounts or our relationship will be subject to arbitration, regardless of whether that dispute or the facts underlying or giving rise to that dispute arose before or after Your receipt of this notice. Disputes include claims made as part of a class action, private attorney general, or other representative action, it being expressly understood and agreed to that the arbitration of such claims must proceed on an individual (non-class, non-representative) basis, and the arbitrator may award relief only on an individual (non-class, non-representative) basis. Disputes also include claims relating to this arbitration agreement's enforceability, validity, scope, or interpretation. Any questions about whether disputes are subject to arbitration shall be resolved by the arbitrator by interpreting this arbitration agreement in the broadest way the law will allow it to be enforced.

All disputes are subject to arbitration, no matter what legal theory they are based on or what remedy (damages, or injunctive or declaratory relief) they seek. Disputes include any unresolved claims concerning any services related in any way to Your Deposit Accounts. Disputes include not only claims made directly by You, but also made by anyone connected with You or claiming through You, such as a joint account holder, account beneficiary, employee, representative, agent, predecessor or successor, heir, assignee, or trustee in bankruptcy. Disputes include not only claims that relate directly to the Credit Union, but also to its parent, affiliates, successors, assignees, employees, and agents, and claims for which We may be directly or indirectly liable, even if We are not correctly named at the time the claim is made. Disputes include claims based on any theory of law, contract, statute, regulation, tort (including fraud or any intentional tort), or any other legal or equitable grounds and include claims asserted as counterclaims, crossclaims, third-party claims, interpleaders, or otherwise; and claims made independently or with other claims. If a party initiates a proceeding in court regarding a claim or dispute which is included or provided for under this arbitration agreement, the other party may elect to proceed in arbitration pursuant to this arbitration agreement.

Disputes Excluded from Arbitration.

Disputes filed by You or by Us individually in a small claims court are not subject to arbitration so long as the dispute remains in such court and advances only an individual (non-class, non-representative) claim for relief. However, if a matter in small claims court is removed, transferred, or appealed to a non-small claims court, that claim shall be subject to this arbitration agreement. Claims or disputes arising from your status as a borrower under any loan agreement with the Credit Union are also excluded from this particular arbitration agreement but shall remain subject to any other applicable arbitration provision contained in any other agreement governing or applicable to such loan or indebtedness.

Right to Resort to Provisional Remedies Preserved.

Nothing herein shall be deemed to limit or constrain Our right to resort to self-help remedies, such as the right of set-off or the right to restrain funds in an account, to interplead funds in the event of a dispute, to exercise any security interest or lien rights We may hold in property, or to comply with legal process, or to obtain provisional remedies such as injunctive relief, attachment, or garnishment by a court having appropriate jurisdiction; provided, however, that You or We may elect to arbitrate any dispute related to such provisional remedies.

Mediation Requirement Prior to Filing a Claim in Arbitration

Prior to either party filing a claim in arbitration and as a necessary condition precedent before bringing a claim in arbitration, You or We must first send a written demand by US Mail to the other party at Our street address set forth below or at Your last street address or email address on record. The demand should briefly describe the nature of the claim or dispute, and set forth the relief the claimant desires, including the amount of any monetary damages sought, if any.

For a minimum of 60 days before any claim may be filed in arbitration, the parties must then attempt in good faith to use their best efforts to resolve the dispute. The 60 day time period may be extended by the mutual agreement of the parties. During this time period, both parties agree to toll any applicable statute of limitations. Under no circumstances may either party make a claim in arbitration against the other party prior to the completion of the pre-arbitration time period.

Within the first 30 days of the pre-arbitration time period, the parties or their counsel must make a good faith effort to confer at least once by phone, in person, or by videoconference at a mutually convenient date and time to discuss the claim and its potential resolution.

If You or We fail to follow the procedures set forth above requiring mediation prior to bringing a claim in arbitration, then the responding party may bring a claim in the same arbitration proceeding against the other party for breach of this provision.

Commencing an Arbitration.

The arbitration must be either conducted by a neutral arbitrator selected by agreement of the parties, or filed at JAMS, at the contact information below or as it may subsequently be amended, and follow its rules and procedures for initiating and pursuing an arbitration, specifically including the JAMS Mass Arbitration Procedures and Guidelines, in effect on the date the arbitration claim is filed.

JAMS  
1-800-352-5267 (toll-free)  
www.jamsadr.com

If We initiate the arbitration, We will notify You in writing at Your last known street or email address on file. You may obtain a copy of the arbitration rules and additional information about initiating an arbitration by contacting JAMS.

If You initiate the arbitration, You must notify Us in writing at:

MIDFLORIDA Credit Union  
Attn: Compliance Counsel  
129 S. Kentucky Avenue  
Lakeland, FL 33801

The arbitration shall be conducted in the same city as the U.S. District Court closest to Your home address unless the parties mutually agree to a different location in writing.

**Administration of Arbitration.**

The arbitration shall be decided by a single, neutral arbitrator. The arbitrator will be either a lawyer with at least ten years' experience or a retired or former judge selected in accordance with the rules of the arbitration forum. The arbitration will be conducted in accordance with the JAMS Comprehensive Arbitration Rules and Procedures and, as applicable, Mass Arbitration Procedures and Guidelines in effect on the date the arbitration claim is filed or such other rules as to which the parties may agree. If there is a conflict between a particular provision of the JAMS Rules and this arbitration agreement, this arbitration agreement will control only to the extent of the inconsistency.

If JAMS is unable to or unwilling to handle the claim for any reason, then the matter shall be arbitrated by a single neutral arbitrator selected by agreement of the parties or, if the parties cannot agree, selected by a court on the petition of either party in accordance with the Federal Arbitration Act. The neutral arbitrator selected by the parties or the court shall apply the Federal Rules of Evidence and the Federal Rules of Civil Procedure concerning discovery, except that the class action waiver contained herein is specifically enforceable notwithstanding any Federal Rules of Civil Procedure to the contrary.

You understand and agree that the applicable rules and procedures in arbitration may limit the discovery available to You or Us. The arbitrator must take reasonable steps to protect customer account information and other confidential information if requested to do so by You or by Us. The arbitrator shall decide the dispute in accordance with applicable substantive law consistent with the Federal Arbitration Act and applicable statutes of limitations, will honor claims of privilege recognized at law, and will be empowered to award only those damages or other relief provided for under applicable law. The arbitrator will not have the power to award relief to, or against, any person who is not a party to the arbitration other than, as allowed by law, a joint accountholder or any entity in privity with either party as to the claim at issue. An award in arbitration shall determine the rights and obligations between the named parties or those in direct privity with the named parties only, and only in respect of the claims in arbitration, and shall not have any bearing on the rights and obligations of any other person other than those identified in the foregoing sentence, or on the resolution of any other dispute. You or We may choose to have a hearing and be represented by counsel. The decision rendered by the arbitrator shall be in writing. At Your or Our request, the arbitrator shall issue a written, reasoned decision following applicable law, and relief granted must be relief that could be granted by a court under applicable law. Judgment on the arbitration award may be entered by any court of competent jurisdiction.

**Costs.**

If You initiate a claim for arbitration, You understand that You will be required to pay an initial filing fee in accordance with the rules of the arbitration forum or neutral. However, We will pay any other filing, administration, and arbitrator fees as imposed by the arbitration forum. Each party shall bear the fees or expense of their respective attorneys, experts, witnesses, and other expenses, regardless of who prevails, but a party may recover costs and expenses from another party if the arbitrator, applying applicable statutory law or contract terms, so determines. The arbitrator shall have no authority to award either party any attorney's fees absent any right to such fees pursuant to an applicable contract or statute.

The arbitrator's award shall be final and binding unless a party appeals it in writing to the arbitration forum within fifteen days of notice of the award or pursuant to the rules of the arbitration forum, whichever is later. The appeal must request a new arbitration before a panel of three neutral arbitrators selected in accordance with the rules of the same arbitration forum. The panel will consider all factual and legal issues anew, follow the same rules that apply to a proceeding using a single arbitrator, and make decisions based on the vote of the majority. Costs will be allocated in the same manner as allocated before a single arbitrator. An award by the panel is final and binding on the parties after fifteen days of notice of the award or pursuant to the rules of the arbitration forum, whichever is later. A final and binding award is subject to judicial intervention or review only to the extent allowed under the Federal Arbitration Act or other applicable law. A party may seek to have a final and binding award entered as a judgment in any court having jurisdiction.

**Governing Law.**

You and We agree that our relationship includes transactions involving interstate commerce and that this arbitration agreement is governed by, and enforceable under, the Federal Arbitration Act in Title 9 of the U.S. Code to the fullest extent possible, notwithstanding any state law to the contrary, regardless of the nature or origin of the claim. To the extent state law is applicable, the laws of the State of Florida shall apply.

**Severability, Survival.**

This arbitration agreement shall survive (a) termination of, or changes to Your Deposit Accounts or any related services; (b) the bankruptcy of any party; and, (c) the transfer or assignment of Your Deposit Accounts or any related services. If the Class Action Waiver in this specific arbitration agreement is found to be unenforceable for any reason, then the remainder of this arbitration agreement shall also be unenforceable. If any provision in this arbitration agreement, other than the Class Action Waiver, is found to be unenforceable, then all other remaining provisions of this agreement shall remain fully enforceable and effective. Notwithstanding anything in this arbitration agreement to the contrary, any amendment, abrogation or termination of this arbitration agreement by application of statute, or by administrative action or other operation of law, shall not apply to the claims that arise out of, affect or relate to conduct that occurred prior to the effective date of such amendment, abrogation or termination.

**Right to Reject this Arbitration Agreement.**

You have the right to opt out of this agreement to arbitrate if You opt out within 30 days after You have opened or joined Your first Account with Us, either as a member or as a joint accountholder. However, if We sent or offered You this or any version of an agreement to arbitrate for the first time after Your first Account was opened, You must opt out within 30 days after We sent our notice and the agreement. To opt-out, send the completed Opt Out Form to Us, or send Us written notice as follows: (i) Your written notice must include Your name, as listed on Your Account, Your Account Number, and a statement that You reject this agreement to arbitrate, and, (ii) You must send Your written notice to Us at the following address: MIDFLORIDA Credit Union, 129 S. Kentucky Avenue, Lakeland, FL 33801. You agree that you will have the burden of proving that you opted out of this agreement to arbitrate, and that any dispute about whether you opted out will be decided by the arbitrator.

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**OPT OUT FORM**

To: MIDFLORIDA Credit Union  
129 S. Kentucky Avenue  
Lakeland, FL 33801.

I reject the agreement to arbitrate.

My name: \_\_\_\_\_

My account number: \_\_\_\_\_

My signature: \_\_\_\_\_

**CLASS ACTION WAIVER**

No member or accountholder may maintain or pursue against the Credit Union a class action, class-wide arbitration, or private attorney general action. Nor shall any class action, class-wide arbitration, or private attorney general action be pursued by a member against the Credit Union in any arbitration or in any court proceeding, regardless of when the claim or cause of action arose or accrued, or when the allegations or facts underlying the claim or cause of action occurred.

If you had a Business Ckg Interest or ICS Business Interest, you now have a **Business Checking Interest Bearing Account with MIDFLORIDA.**

**Rate Information** - This is a variable rate account. The dividend rate and annual percentage yield may change every month, as determined by the credit union board of directors.

**Determination of Rate** - Rate changes are within the discretion of the credit union and are not tied to an index. As of the last dividend declaration date, the following rates were paid:

**Tier 1** – A dividend rate of 0.000% for the entire daily balance that was less than \$50,000.00. The annual percentage yield for this tier was 0.00%. **Tier 2** – A dividend rate of 0.000% for the entire daily balance that was at least \$50,000.00 but less than \$100,000.00. The annual percentage yield for this tier was 0.00%. **Tier 3** – A dividend rate of 0.100% for the entire daily balance that was at least \$100,000.00 but less than \$250,000.00. The annual percentage yield for this tier was 0.10%. **Tier 4** – A dividend rate of 0.150% for the entire daily balance that was at least \$250,000.00 but less than \$500,000.00. The annual percentage yield for this tier was 0.15%. **Tier 5** – A dividend rate of 0.200% for the entire daily balance that was at least \$500,000.00 but less than \$750,000.00. The annual percentage yield for this tier was 0.20%. **Tier 6** – A dividend rate of 0.250% for the entire daily balance that was \$750,000.00 or more. The annual percentage yield for this tier was 0.25%.

**Compounding and crediting** - Dividends will be compounded every month. Dividends will be credited to your account every month.

**Dividend period** - For this account type, the dividend period is monthly, for example, the beginning date of the first dividend period of the calendar year is January 1, and the ending date of such dividend period is January 31. All other dividend periods follow this same pattern of dates. The dividend declaration date is the last day of the dividend period and for the example above is January 31.

**Minimum balance requirements** - The minimum balance required to open this account is \$2,500.00. The minimum balance required for accrual of dividends is \$100,000.00.

**Daily balance computation method** - Dividends are calculated by the daily balance method which applies a daily periodic rate to the balance in the account each day.

**Accrual of dividends on noncash deposits** - Dividends will begin to accrue on the business day you place noncash items (for example, checks) to your account.

**Fees and charges** - There is no monthly service charge. Please see fee schedule for additional information.

**Additional information** - No transaction limitations apply to this account. The credit union may change the terms at any time. Please see Common Features section for additional information.

If you had a Business Money Market with Prime Meridian, you now have a **Business Money Market Account with MIDFLORIDA.**

**Rate Information** - This is a variable rate account. The dividend rate and annual percentage yield may change every month, as determined by the credit union board of directors.

**Determination of Rate** - Rate changes are within the discretion of the credit union and are not tied to an index. As of the last dividend declaration date, the following rates were paid:

**Tier 1** – A dividend rate of 0.150% for the entire daily balance that was less than \$1,500.00. The annual percentage yield for this tier was 0.15%. **Tier 2** – A dividend rate of 0.750% for the entire daily balance that was at least \$1,500.00 but less than \$25,000.00. The annual percentage yield for this tier was 0.75%. **Tier 3** – A dividend rate of 1.150% for the entire daily balance that was at least \$25,000.00 but less than \$50,000.00. The annual percentage yield for this tier was 1.16%. **Tier 4** – A dividend rate of 1.150% for the entire daily balance that was at least \$50,000.00 but less than \$100,000.00. The annual percentage yield for this tier was 1.16%. **Tier 5** – A dividend rate of 1.350% for the entire daily balance that was at least \$100,000.00 but less than \$500,000.00. The annual percentage yield for this tier was 1.36%. **Tier 6** – A dividend rate of 1.750% for the entire daily balance that was at least \$500,000.00 but less than \$1,000,000.00. The annual percentage yield for this tier was 1.76%. **Tier 7** – A dividend rate of 2.250% for the entire daily balance that was at least \$1,000,000.00 or more. The annual percentage yield for this tier was 2.27%.

**Compounding and crediting** - Dividends will be compounded every month. Dividends will be credited to your account every month.

**Dividend period** - For this account type, the dividend period is monthly, for example, the beginning date of the first dividend period of the calendar year is January 1, and the ending date of such dividend period is January 31. All other dividend periods follow this same pattern of dates. The dividend declaration date is the last day of the dividend period and for the example above is January 31.

**Minimum balance requirements** - The minimum balance required to open this account is \$2,500.00. There is no minimum balance required for the accrual of dividends. To waive the monthly service charge fee, a minimum daily balance of \$2,500.00 is required on every day of the statement cycle.

**Daily balance computation method** - Dividends are calculated by the daily balance method which applies a daily periodic rate to the balance in the account each day.

**Accrual of dividends on noncash deposits** - Dividends will begin to accrue on the business day you place noncash items (for example, checks) to your account.

**Transaction Limitations** - No transaction limitations apply to this account unless otherwise stated in the Common Features section.

**Fees and charges** - A service charge fee of \$10 per month will be charged if minimum balance criteria not met. Please see business fee schedule for additional information.

**Additional Information** - The credit union may change the terms at any time. Please see Common Features section for additional information.

If you had a Business High Yield Money Market, you now have a **Business High Yield Money Market Account with MIDFLORIDA.**

**Rate Information** - This is a variable rate account. The dividend rate and annual percentage yield may change every month, as determined by the credit union board of directors.

**Determination of Rate** - Rate changes are within the discretion of the credit union and are not tied to an index. As of the last dividend declaration date, the following rates were paid:

**Tier 1** – A dividend rate of 1.150% for the entire daily balance that was less than \$100,000.00. The annual percentage yield for this tier was 1.16%. **Tier 2** – A dividend rate of 3.250% for the entire daily balance that was at least \$100,000.00 but less than \$250,000.00. The annual percentage yield for this tier was 3.30%. **Tier 3** – A dividend rate of 3.750% for the entire daily balance that was at least \$250,000.00 but less than \$500,000.00. The annual percentage yield for this tier was 3.82%. **Tier 4** – A dividend rate of 3.750% for the entire daily balance that was at least \$500,000.00 but less than \$750,000.00. The annual percentage yield for this tier was 3.82%. **Tier 5** – A dividend rate of 3.750% for the entire daily balance that was at least \$750,000.00 but less than \$1,000,000.00. The annual percentage yield for this tier was 3.82%. **Tier 6** – A dividend rate of 4.000% for the entire daily balance that was at least \$1,000,000.00 but less than \$2,000,000.00. The annual percentage yield for this tier was 4.07%. **Tier 7** – A dividend rate of 4.000% for the entire daily balance that was at least \$2,000,000.00 or more. The annual percentage yield for this tier was 4.07%.

**Compounding and crediting** - Dividends will be compounded every month. Dividends will be credited to your account every month.

**Dividend period** - For this account type, the dividend period is monthly, for example, the beginning date of the first dividend period of the calendar year is January 1, and the ending date of such dividend period is January 31. All other dividend periods follow this same pattern of dates. The dividend declaration date is the last day of the dividend period and for the example above is January 31.

**Minimum balance requirements** - The minimum balance required to open this account is \$100,000.00. There is no minimum balance required for the accrual of dividends. To waive the monthly service charge fee, a minimum daily balance of \$100,000.00 is required on every day of the statement cycle.

**Daily balance computation method** - Dividends are calculated by the daily balance method which applies a daily periodic rate to the balance in the account each day.

**Accrual of dividends on noncash deposits** - Dividends will begin to accrue on the business day you place noncash items (for example, checks) to your account.

**Transaction Limitations** - No transaction limitations apply to this account unless otherwise stated in the Common Features section.

**Fees and charges** - A service charge fee of \$25 per month will be charged if minimum balance criteria not met. Please see business fee schedule for additional information.

**Additional Information** - The credit union may change the terms at any time. Please see Common Features section for additional information.

If you had an IOLTA NOW GA or IOLTA NOW FL Account with Prime Meridian, you now have a **Lawyer Trust Account with MIDFLORIDA.**

**Rate Information** - This is a variable rate account. The dividend rate and annual percentage yield may change at any time, as determined by the credit union board of directors.

**Determination of Rate** - Rate changes are within the discretion of the credit union and are not tied to an index. As of the last dividend declaration date, the following rates were paid:

**Tier 1** – A dividend rate of 2.706% for the entire daily balance that was at least \$100,000.00. The annual percentage yield for this tier was 2.74%. **Tier 2** – A dividend rate of 2.706% for the entire daily balance that was at least \$100,000.01 but less than \$1,000,000.01. The annual percentage yield for this tier was 2.74%. **Tier 3** – A dividend rate of 2.706% for the entire daily balance that was \$1,000,000.01 or more. The annual percentage yield for this tier was 2.74%.

**Compounding and crediting** - Dividends will be compounded every month. Dividends will be credited monthly. Dividends will be paid to the Florida Bar Foundation. If the account is closed before dividends are credited, you will not receive the accrued dividends.

**Dividend period** - For this account type, the dividend period is monthly, for example, the beginning date of the first dividend period of the calendar year is January 1, and the ending date of such dividend period is January 31. All other dividend periods follow this same pattern of dates. The dividend declaration date is the last day of the dividend period and for the example above is January 31.

**Minimum balance requirements** - The minimum balance required to open this account is \$100.00.

**Daily balance computation method** - Dividends are calculated by the daily balance method which applies a daily periodic rate to the balance in the account each day.

**Accrual of dividends on noncash deposits** - Dividends will begin to accrue on the business day you place noncash items (for example, checks) to your account.

**Transaction Limitations** - No transaction limitations apply to this account unless otherwise stated in the Common Features section.

**Fees and charges** - There is no monthly service charge. Please see business fee schedule for additional information.

**Additional information** - The credit union may change the terms at any time. The account must be linked to a business account for the payment of applicable fees. Account owner is responsible for immediate payment of any fees or overdrafts. This account is subject to the Rules Regulating the Florida Bar, Chapter 5. Rules Regulating Trust Accounts. Account owner authorizes the credit union to notify Staff Counsel, The Florida Bar, 651 East Jefferson Street, Tallahassee, Florida 32399-2300, in the event the account is overdrawn or any trust check is dishonored or returned due to insufficient funds or uncollected funds, absent bank error. Please see Common Features section for additional information.

If you had a Business Savings Account with Prime Meridian, you now have a **Business Savings Legacy Account with MIDFLORIDA.**

**Rate Information** - This is a variable rate account. The dividend rate and annual percentage yield may change every month, as determined by the credit union board of directors.

**Determination of Rate** - Rate changes are within the discretion of the credit union and are not tied to an index. As of the last dividend declaration date, the dividend rate was 0.500% with an annual percentage yield of 0.50% on your account

**Compounding and crediting** - Dividends will be compounded every month. Dividends will be credited to your account every month.

**Dividend period** - For this account type, the dividend period is monthly, for example, the beginning date of the first dividend period of the calendar year is January 1, and the ending date of such dividend period is January 31. All other dividend periods follow this same pattern of dates. The dividend declaration date is the last day of the dividend period, and for the example above is January 31.

**Minimum balance requirements** - The minimum balance required to open this account is \$200.00. There is no minimum balance required for the accrual of dividends. To waive the monthly service charge fee, a minimum daily balance of \$200.00 is required on every day of the statement cycle.

**Daily balance computation method** - Dividends are calculated by the daily balance method which applies a daily periodic rate to the balance in the account each day.

**Accrual of dividends on noncash deposits** - Dividends will begin to accrue on the business day you place noncash items (for example, checks) to your account.

**Transaction Limitations** - No transaction limitations apply to this account unless otherwise stated in the Common Features section.

**Fees and charges** - A service charge fee of \$2.00 per month will be charged if minimum balance criteria not met. Please see business fee schedule for additional information.

**Additional Information** - The credit union may change the terms at any time. Please see Common Features section for additional information.

If you had a Business Now Account with Prime Meridian, you now have a **Business Now Checking Account with MIDFLORIDA.**

**Rate Information** - This is a variable rate account. The dividend rate and annual percentage yield may change every month, as determined by the credit union board of directors.

**Determination of Rate** - Rate changes are within the discretion of the credit union and are not tied to an index. As of the last dividend declaration date, the dividend rate was 0.100% with an annual percentage yield of 0.10% on your account

**Compounding and crediting** - Dividends will be compounded every month. Dividends will be credited to your account every month.

**Dividend period** - For this account type, the dividend period is monthly, for example, the beginning date of the first dividend period of the calendar year is January 1, and the ending date of such dividend period is January 31. All other dividend periods follow this same pattern of dates. The dividend declaration date is the last day of the dividend period, and for the example above is January 31.

**Minimum balance requirements** - The minimum balance required to open this account is \$200.00. There is no minimum balance required for accrual of dividends. To waive the monthly service charge fee, a minimum daily balance of \$1,500.00 is required on every day of the statement cycle.

**Daily balance computation method** - Dividends are calculated by the daily balance method which applies a daily periodic rate to the balance in the account each day.

**Accrual of dividends on noncash deposits** - Dividends will begin to accrue on the business day you place noncash items (for example, checks) to your account.

**Fees and charges** - A service charge fee of \$10 per month will be charged if minimum balance criteria not met. Please see fee schedule for additional information.

**Additional Information** - No transaction limitations apply to this account. The credit union may change the terms at any time. Please see Common Features section for additional information.

If you had a Small Business Checking Account with Prime Meridian, you now have a **Small Business Checking Account with MIDFLORIDA.**

**Dividend Information** - This account does not pay dividends.

**Minimum balance requirements** - The minimum balance required to open this account is \$200.00. To waive the monthly service charge fee, a minimum daily balance of \$5,000.00 is required on every day of the statement cycle.

**Transaction Limitations** - No transaction limitations apply to this account unless otherwise stated in the Common Features section.

**Fees and charges** - A service charge fee of \$15 per month will be charged if minimum balance criteria not met. A per item fee will be charged for each item in excess of 500 during a month. Items include checks paid for other debits; withdrawals and deposited items; and transfers. Please see business fee schedule for additional information.

**Additional Information** - The credit union may change the terms at any time. Please see Common Features section for additional information.

If you had a Free or Prime Business Checking Account with Prime Meridian, you now have a **Free Business Checking Account with MIDFLORIDA.**

**Dividend Information** - This account does not pay dividends.

**Minimum balance requirements** - The minimum balance required to open this account is \$100.00.

**Transaction Limitations** - No transaction limitations apply to this account unless otherwise stated in the Common Features section.

**Fees and charges** - There is no monthly service charge. A per item fee will be charged for each item in excess of 300 during a month. Items include checks paid for other debits; withdrawals and deposited items; and transfers. Cash deposits in excess of \$30,000.00 during a month will incur a fee. Please see business fee schedule for additional information.

**Additional Information** - The credit union may change the terms at any time. Please see Common Features section for additional information.

#### CREDIT UNION MEMBERSHIP

If you provide positive consent to become a member with the credit union, we will open a Membership Account for you.

**Rate Information** - This account does not pay dividends.

**Minimum balance requirements** - The minimum balance required to open this account is \$1.00. The \$1.00 will be paid by the credit union. When the account is closed, the \$1.00 will be returned to the credit union.

**Transaction Limitations** - Each member must maintain a \$1.00 Membership share. You cannot make deposits to or take withdrawals from this account for as long as you are a member.

**Par value of a share** - The par value of a share in this account is \$1.00

**Additional Information** - The \$1.00 par value balance will not be shown on Online Banking or periodic statements. Please see fee schedule for additional information. The credit union may change the terms at any time. Please see Common Features section for additional information.

#### COMMON FEATURES

**Bylaw requirements** - You must maintain a \$1.00 Membership share as a condition of membership. The \$1.00 will be paid by the credit union. When the account is closed, the \$1.00 will be returned to the credit union.

**Nature of dividends** - Dividends are paid from current income and available earnings, after required transfers to reserves at the end of a dividend period. (This disclosure further explains the dividend feature of your non-term share account(s).)

**National Credit Union Share Insurance Fund** - Member accounts in this credit union are federally insured by the National Credit Union Share Insurance Fund.

**Overdraft fee** - The categories of transactions for which an overdraft fee may be imposed are those by any of the following means: check, share draft, in-person withdrawal, ATM withdrawal, or other electronic means.

**Additional fees** - Please refer to our separate Fee Schedule for additional information about charges.

## Business Account Disclosures

*Specific Account Details*

March 18, 2026

- Conversion Date -

April 18, 2026

**MIDFLORIDA**  
Florida's community credit union®

**FACTS**

**WHAT DOES MIDFLORIDA CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?**

**Why?**

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

**What?**

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and transaction history
- account balances and account transactions
- payment history and overdraft history

When you are *no longer* our customer, we continue to share your information as described in this notice.

**How?**

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons MIDFLORIDA Credit Union chooses to share; and whether you can limit this sharing.

<b>Reasons we can share your personal information</b>	<b>Does MIDFLORIDA Credit Union share?</b>	<b>Can you limit this sharing?</b>
<b>For our everyday business purposes -</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
<b>For our marketing purposes -</b> to offer our products and services to you	Yes	No
<b>For joint marketing with other financial companies</b>	Yes	No
<b>For our affiliates' everyday business purposes -</b> information about your transactions and experiences	Yes	No
<b>For our affiliates' everyday business purposes -</b> information about your creditworthiness	No	We don't share
<b>For our affiliates to market to you</b>	No	We don't share
<b>For nonaffiliates to market to you</b>	No	We don't share

**Questions?**

Call (866) 913-3733

## Who we are

Who is providing this notice?

MIDFLORIDA Credit Union

## What we do

How does MIDFLORIDA Credit Union protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards, restricted access to member information, and secured files and buildings. We maintain physical, electronic and procedural safeguards to protect your information and we limit access to information to those employees for whom access is appropriate.

How does MIDFLORIDA Credit Union collect my personal information?

We collect your personal information, for example, when you

- open an account or deposit money
- make a wire transfer or make withdrawals from your account
- use your credit or debit card or apply for a loan

We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.

Why can't I limit all sharing?

Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes-information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing.

## Definitions

**Affiliates**

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- Our affiliates include *title companies such as MIDFLORIDA Title Professionals, LLC and trust companies such as Southeast Trust Company, LLC*

**Nonaffiliates**

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- *MIDFLORIDA Credit Union does not share with nonaffiliates so they can market to you.*

**Joint marketing**

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- *Our joint marketing partners include securities dealers, title companies, and trust companies.*

# BUSINESS FEE SCHEDULE

Effective February 1, 2026

## Accounts

Free Business Checking Account . . . . .	No monthly fee <i>No minimum balance. No fee for the first \$30,000 in cash deposits; 0.1% of the month's total after. \$0.15 per transaction over 300 free transactions</i>
Business Checking Plus Interest Account . . . . .	\$25.00 per month <i>Fee waived if member maintains an average daily balance of \$5,000. No fee for the first \$40,000 in cash deposits; 0.1% of the month's total after. \$0.15 per transaction over 400 free transactions.</i>
Analyzed Checking Account . . . . .	Fee varies <i>See associate for details</i>
Freedom Business Checking Account . . . . .	\$15.00 per month <i>No fee for the first \$20,000 in cash deposits; 0.1% of the month's total after. \$0.15 per transaction over 200 free transactions.</i>
Premier Business Checking Account . . . . .	\$25.00 per month <i>Fee waived if member maintains an average daily balance of \$25,000 in account, or at least \$75,000 in loans or \$50,000 in cumulative deposits. Fee will be deducted from your checking or savings account at our option. No fee for the first \$50,000 in cash deposits; 0.1% of the month's total after. \$0.15 per transaction over 500 free transactions.</i>
Business Money Market Account . . . . .	\$25.00 per month <i>Fee waived if member maintains an average daily balance of \$10,000 in account, or at least \$75,000 in loans or \$50,000 in cumulative deposits. Fee will be deducted from your checking or savings account at our option.</i>
Business Savings . . . . .	\$10.00 per month <i>Fee waived if member maintains an average daily balance of \$100 in account, or at least \$75,000 in loans or \$50,000 in cumulative deposits. Fee will be deducted from your checking or savings account at our option.</i>
Extreme Business Savings Account . . . . .	\$50.00 per month <i>Fee waived if member maintains a daily minimum balance of \$50,000.</i>

## Card Services

Cash Advance on Foreign Credit Cards . . . . .	\$5.00 per transaction
Foreign ATM Transaction . . . . .	\$2.00 per item <i>Inquiry, Loan Advance, Transfer, Withdrawal</i>
Loan Payment on Foreign Debit/Credit Card . . . . .	\$5.00 per transaction or 3% of payment, whichever is greater
Proprietary ATM Transaction – MIDFLORIDA . . . . .	FREE
Debit or Credit Card Rush Fee . . . . .	\$30.00 per item

## Online Services

ACH Origination	
ACH Return . . . . .	\$5.00 per item
ACH Notification of Change . . . . .	\$2.00 per item
Bill Payment . . . . .	FREE
Bill Pay Rush Services	
Expedited (ACH) . . . . .	\$5.00 per item
Overnight (Check) . . . . .	\$20.00 per item
eStatement . . . . .	FREE
Business Online Banking . . . . .	FREE
Business Online Banking Plus . . . . .	\$7.00 per month
Treasury Services – Small Business Online Banking . . . . .	\$15.00 per month <i>Free with Premier Business Checking</i>
Treasury Services – Corporate Online Banking . . . . .	\$30.00 per month

## Treasury Management Services

For information regarding Treasury Management products and services, please call (352) 291-5995 or email treasurymanagement@midflorida.com.

## Safe Deposit Boxes<sup>1</sup>

3 x 5 . . . . .	\$35.00 per year	5 x 5 . . . . .	\$40.00 per year
3 x 10 . . . . .	\$50.00 per year	5 x 10 . . . . .	\$65.00 per year
10 x 10 . . . . .	\$100.00 per year		
Drilling . . . . .			\$128.00 per incident
Key Deposit . . . . .			\$5.00 per box
Key Replacement . . . . .			\$32.00 per incident

## Deposit Services

Account Closing By Mail . . . . .	\$15.00
Cash Services	
Currency Outgoing . . . . .	\$1.00 per \$1,000
Rolled Coin Outgoing . . . . .	\$1.00 per \$1,000
Cashier's Check to Third Party . . . . .	\$5.00 per check
Coin Exchange Fee	
Non-members . . . . .	5% of amount per day
Courtesy Transfer Fee	
Savings and Checking . . . . .	\$3.00 per transfer
Loan and Credit Card . . . . .	\$10.00 per transfer
Deposit Correction Fee . . . . .	\$5.00 per incident
Foreign Check Collection Fee . . . . .	\$35.00 per item
Fund Transfer by Phone . . . . .	\$5.00 per transaction <i>Charged for phone-initiated transfers</i>
Inactive Fee . . . . .	\$5.00 per month <i>No activity on account for 12 months</i>
Insufficient Funds (NSF) Fee	
Returned Fee - Checks <sup>2</sup> and ACH . . . . .	\$25.00 per item <i>MIDFLORIDA returned the item for which there were insufficient funds</i>
Paid (Overdraft) Fee . . . . .	
MIDFLORIDA paid the item for which there were insufficient funds . . . . .	
Checks and ACH . . . . .	\$25.00 per item
ATM/Debit <sup>3</sup>	
First overdraft/mo. . . . .	\$10.00 per item
Second+ overdrafts/mo. . . . .	\$25.00 per item
Negative Balance Fee . . . . .	\$5.00 per day <i>Charged the sixth day the account is negative more than \$30</i>
Night Deposit Disposable Bags . . . . .	\$0.50 per item
Night Deposit Lock Bag . . . . .	\$25.00 per item
Night Deposit Zipper Bag . . . . .	\$5.00 per item
Paper Statement Fee . . . . .	\$3.00 per month <i>Fee can be avoided by signing up and accepting eStatement.</i>
Reference Letters . . . . .	\$5.00 per request
Return of Deposit Item . . . . .	\$15.00 per item
Return Mail Fee . . . . .	\$5.00 per item
Statement Copy/Account History . . . . .	\$3.00 per copy <i>Fee for a prior statement copy or a printout of recent transaction history</i>
Stop Payment Order . . . . .	\$30.00 per item
Temporary Checks (4) . . . . .	\$5.00 per set

## Wire Transfers

Domestic - incoming . . . . .	\$10.00 per wire <i>Free with Premier Business Checking</i>
Domestic - outgoing . . . . .	\$20.00 per wire
Foreign – incoming . . . . .	\$10.00 per wire <i>Free with Premier Business Checking</i>
Foreign – outgoing . . . . .	\$45.00 per wire

## Miscellaneous

Legal Processing Fee . . . . .	\$100.00 per incident
Money Order . . . . .	\$5.00 per item

1. The contents in your safe deposit box are safe but, unlike your accounts, they are not insured. Sizes listed are not available at all locations.
2. If a paper check is returned for Insufficient Funds, MIDFLORIDA will refund the Returned Fee.
3. If you have Check Advance and the item/transaction is \$5 or less, you will not be charged an Overdraft Fee.

Insured by NCUA  
Eligibility requirements apply

